

Tele survey through 1921

A Tele-Survey covering about 2 crore phones across the country is being carried out by NIC.

Public are informed that

- The call will be coming into mobile phones from the calling number 1921.
- Call is enabled in IVRS at number 1921.
- People can call 1921 and do a self appraisal.
- 1921 facility will come in handy for people who can / are not using smart phones and are contacting through landlines OR feature phones.
- People are informed that it is a genuine survey and are requested to participate in good measure when a call comes in from 1921 to enable proper feedback of the prevalence.
- Please be aware of any other calls by pranksters or phishing/fishing attempts from any other number

States/UTs are requested to

1. To inform about the public in their States/UTs about survey with a request to inform the media in their states also so that
2. Also to inform the people about the official nature of this exercise and they should be aware of any other calls by pranksters or phishing/fishing attempts from any other number.
3. To host the information about this survey in your State Health Department's home page and other departments' homepage.