## **Citizen charter**

#### Introduction

Bihar State Tourism Development Corporation (BSTDC) was established in the year 1980 for the development of tourism in the State of Bihar and for commercialization of Tourist Resources available with the State. To achieve this objective various tourist infrastructures like Tourist Bungalow, Cafeteria, Restaurant, Transportation facilities and Ropeway are provided at various tourists spots by Bihar State Tourism Development Corporation. The main objective of the exercise to issue the Citizen's Charter of an organization is to improve the quality of public services. This is done by letting people know the mandate of the concerned Ministry/ Department/ Organization, how one can get in touch with its officials, what to expect by way of services and how to seek a remedy if something goes wrong. The Citizen's Charter does not by itself create new legal rights, but it surely helps in enforcing existing rights. Objectives To acquire and take over any or all of the assets and liabilities of the Department of the tourism and other departments of the government of Bihar and in particular, to take over as a going concern any or of all tourist Bungalows, State Guest Houses, Inspection Bungalows, Youth Hostels, other bungalows, ropeways, archaeological sites and catering establishments already established and maintained by the Government of Bihar in various places and to run the same efficiently and on profitable lines with the object of promoting tourism.

BSTDC has taken major initiatives to show the potential of tourist places of Bihar to the World. This website is an effort to provide easy information to the tourists visiting Bihar. It aims to provide information related to important tourist places of Bihar State. The details of available facilities such as Accommodation, Transport, Tour Packages, and Tourist Information Centers, with online booking system facility are available with the site.

We manage a premier chain of budget hotels in Bihar offered at moderate prices and are well maintained. Rooms at Tourist Bungalows/Hotels are also provided for special occasions (Marriage etc.). Halls and Lawns are also provided at a very affordable price. To start, operate and promote, activities of any description whatsoever which in the opinion of the corporation will facilitate or accelerate the development of tourism and to run ,promote, operate or encourage establishments, undertakings, organizations, enterprises for the development of tourism and the facilitation or acceleration of the development of Hotel/Motels/Resorts in connection with tourism promotion. To acquire, take over , maintain, develop and run places of tourist interest, wild life sanctuaries, parks, river banks, avenues beauty and recreational spots, mountainous places, religious and archaeological sites, open spaces in the state of Bihar and elsewhere . To import, purchase, lease, sell and run or otherwise operate cars, cabs, buses, trucks, launches, ropeways and other modes of transport to carry the tourists from place to place and to run Tourist Information Centers wherever necessary. Government Scheme Budget Hotel facility at various Tourist Bungalows, Transportation Service for local sight Sightseeing Readymade Tour Packages. Tenders of BSTDC, BSTDC Newsletters, etc.

ROOM TYPE	NUMBER OF ROOMS	RATE
Club (1st Floor)	9	2000.00
Club (2nd Floor)	10	1800.00
Executive	3	1200.00
Family	1	1500.00
Suite	1	2200.00
Dormitory	30 (Beds)	200.00
HOTEL SIDI	HARTHA VIHAR, BO	DDHGAYA
Type of Rooms	Total No. of Rooms	Rate (Rs.)
A.C.	11	1100.00
	**	700.00
Non A.C.	2	800.00
	**	500.00
HOTEL S	UJATA VIHAR, BODI	HGAYA
Type of Rooms	Total No. of Rooms	Rate (Rs.)
Dormitory (A.B.)	45 (Beds)	150.00
HOTEL VIS	SHWAMITRA VIHAR	, BUXAR
Type of Rooms	Total No. of Rooms	Rate (Rs.)
A.C.	4	550.00
Non A.C.	5	275.00
Cooler	1	400.00
Triple Bed	1	350.00
Dormitory	04 (Beds)	85.00
HOTEL T	'ATHAGAT VIHAR, R	AJGIR
Type of Rooms	Total No. of Rooms	Rate (Rs.)
A.C.	10	1400.00
Non A.C. (2nd Fl.)	16	900.00
Non A.C. (1st Fl.)	6	500.00
Suite Room	3	2500.00
HOTEL XI	ATSHATRU VIHAR,	RAJGIR
HOILD	<b>,</b>	<b>.</b>
Type of Rooms	Total No. of Rooms	Rate (Rs.)

HOTEL E	KAIMUR VIHAR, MO	HANIA
Type of Rooms	Total No. of Rooms	Rate (Rs.)
A.C.	2	1500.00
Deluxe	3	850.00
Cooler	4	650.00
Ordinary	5	500.00
Dormitory	06 (Beds)	150.00
HOTEL B	UDDHA VIHAR, BOD	HGAYA
Type of Rooms	Total No. of Rooms	Rate (Rs.)
Dormitory (A.B.)	25 (Beds)	150.00
Dormitory (C.B.)	08 (Beds)	75.00
OTEL LICH	CHAVI VIHAR, MUZ	AFFARPUI
Type of Rooms	Total No. of Rooms	Rate (Rs.)
A.C.	5	800.00
Non A.C.	5	400.00
HOTEL	KOSHI VIHAR, SAH	ARSA
Type of Rooms	Total No. of Rooms	Rate (Rs.)
Suite	1	1000.00
Deluxe	3	450.00
Economy	8	400.00
Dormitory	06 (Beds)	100.00
HOTEL	GAUTAM VIHAR, R	AJGIR
Type of Rooms	Total No. of Rooms	Rate (Rs.)
Non A.C.	15	450.00
Dormitory	16 (Beds)	150.00
НОТЕ	L SINGHESWAR STI	IAN
Type of Rooms	Total No. of Rooms	Rate (Rs.)
Deluxe	1	300.00
Double Bed	2	250.00
Dormitory	10	80.00

Bihar State Tourism Development Corporation provides Tourist Coach and Taxis for local Site seeing as well as outstation sites. Corporation also operates some buses on daily basis on certain routes. Corporation has its own fleet of several Buses, Cars, Vans etc. which can be given on hired basis at a very moderate rate.

### Tourist Taxi Tariff (Local Booking) (Rate in INR)

Transfers Car Type	N/AC- AC	Half Day (35 km/4 hr)	Full day-A (60km/8 hr)	Full day-B (75km/12 hr)	Extra Per Hour	Extra Per K.M
INDICA/AMBASSADOR	N/AC	600.00	900.00	1300.00	100.00	10
INDICA	AC	800.00	1200.00	1600.00	150.00	11
ALTO	AC	1200.00	1800.00	2400.00	200.00	12
ESTEEM	AC	1200.00	1800.00	2400.00	200.00	12
LOGAN/INDIGO/VERITO/AMB	AC	800.00	1200.00	1600.00	150.00	11
ETIOS	AC	1000.00	1500.00	2000.00	150.00	12
HONDA CITY/HONDA CRV	AC	-	3000.00	4000.00	300.00	18
COROLLA	AC	-	3500.00	4500.00	300.00	20
SUMO VICTA/BOLLERO	N/AC	700.00	1200.00	1600.00	125.00	12
SUMO VICTA/BOLLERO	AC	900.00	1600.00	2100.00	150.00	13
QUALIS/TAVERA/SCORPIO/ SAFARI/XYLO	AC	1000.00	1700.00	2200.00	200.00	14
INNOVA/ENDEVOR	AC	1100.00	1800.00	2400.00	250.00	16
WINGER	AC	1300.00	4000.00	5000.00	250.00	16
MINI BUS	N/AC	-	3000.00	4000.00	450.00	25
MINI BUS	AC	-	3500.00	4500.00	500.00	30
BUS	N/AC	-	4500.00	5500.00	500.00	45
BUS	AC	-	5000.00	6200.00	600.00	45
VOLVO	AC	-	15000.00	15000.00	1250.00	80

Note:- Service Tax Extra as applicable.

Out Station Booking (Rate in INR)				
Vehicle	N/AC- AC	BASIC RATE RS/KM	Night Halt (Rs.)	Minimum Chargeable (Km /Per Day
INDICA/AMBASSADOR	N/AC	10.00	150.00	200.00
INDICA	AC	11.00	150.00	200.00
ALTO	N/AC	11.00	150.00	200.00
ALTO	AC	12.00	150.00	200.00
ESTEEM	AC	15.00	250.00	200.00
LOGAN/INDIGO/VERITO/AMB	AC	11.00	150.00	200.00
ETIOS	AC	12.00	150.00	200.00
HONDA CITY/HONDA CRV	AC	28.00	250.00	200.00
COROLLA	AC	30.00	250.00	250.00
SUMO/BOLERO/VICTA	N/AC	12.00	250.00	200.00
SUMO/BOLERO/VICTA	AC	13.00	250.00	200.00
QUALIS/TAVERA/SCARPIO/SAFARI	AC	14.00	250.00	200.00
INNOVA/ENDEVOR	AC	16.00	250.00	200.00
WINGER	AC	19.00	250.00	200.00
MINI BUS	N/AC	25.00	250.00	250.00
A.C Deluxe Bus	AC	45.00	500.00	250.00
HI-TECH BUS/DELUXE BUS	N/AC	35.00	400.00	250,00
VOLVO BUS	AC	80.00	500.00	300.00

Note:- Service Tax Extra as applicable.

### TRANSPORT UNIT TARIFF (Monthly Rate) (Rate in INR)

Billing Indication			After 12 Hrs in a day, Extra Charges Per
N/AC-AC		Rate Per K.M	Hours.
N/AC	33,800.00	10.00	100.00
AC	41,600.00	11.00	150.00
AC	44,200.00	11.00	150.00
AC	52,000.00	12.00	150.00
AC	44,200.00	12.00	150.00
AC	57,200.00	15.00	200.00
N/AC	44,200.00	12.00	125.00
AC	54,600.00	13.00	150.00
AC	57,200.00	13.00	150.00
AC	62,400.00	16.00	250.00
	N/AC AC	N/AC 33,800.00  AC 41,600.00  AC 44,200.00  AC 52,000.00  AC 44,200.00  AC 57,200.00  N/AC 44,200.00  AC 54,600.00  AC 57,200.00  AC 62,400.00	Day/2000 K.M Per Month         of 2000 K.M in a Month           N/AC-AC         Rate Per K.M           N/AC         33,800.00         10.00           AC         41,600.00         11.00           AC         44,200.00         11.00           AC         52,000.00         12.00           AC         44,200.00         15.00           AC         57,200.00         12.00           AC         54,600.00         13.00           AC         57,200.00         13.00           AC         57,200.00         13.00           AC         62,400.00         16.00

Note:- 01.Service Tax Extra as applicable.

02. The Charges Shown against vehicle are calculated excluding Sunday.

Pre-Paid Taxi Tariff					
Destination	(Rate in INR including Service Tax)				
NON AC AMBASSADOR					
Airport to Kautilya Vihar Tourist Bungalow	200.00				
Airport to Chanakya Hotel	200.00				
Airport to Maurya Hotel	275.00				
Airport to Any hotel on Fraser Road	275.00				
Airport to Any hotel on Exhibition Road	275.00				
Airport to Any hotel on Boring Road	275.00				
Airport to Sri Krishna Nagar	275.00				
Airport to Sri Krishna Puri	275.00				
Airport to Patliputra Colony	400.00				
Airport to Kankarbagh	400.00				
Airport to Rajendra Nagar	400.00				
Airport to Kadamkuan	400.00				
Airport to Patna City	700.00				
Airport to Danapur	700.00				
Airport to Maner	1100.00				
Airport to Hajipur (Railway Station)	1100.00				
Destination	(Rate in INR including Service Tax)				
	(Rate in INR including Service Tax) SSA/TAVERA/SAFARI/SCORPIO				
A.C QUALIS/ESTEEM/CONTES	SA/TAVERA/SAFARI/SCORPIO				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow	SSA/TAVERA/SAFARI/SCORPIO 425.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel	SSA/TAVERA/SAFARI/SCORPIO  425.00  425.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel	425.00 425.00 425.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road	425.00 425.00 425.00 425.00 425.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road  Airport to Any hotel on Exhibition Road	425.00 425.00 425.00 425.00 425.00 425.00 425.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road  Airport to Any hotel on Exhibition Road  Airport to Any hotel on Boring Road	425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road  Airport to Any hotel on Exhibition Road  Airport to Any hotel on Boring Road  Airport to Sri Krishna Nagar	425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road  Airport to Any hotel on Exhibition Road  Airport to Any hotel on Boring Road  Airport to Sri Krishna Nagar  Airport to Sri Krishna Puri	425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road  Airport to Any hotel on Exhibition Road  Airport to Any hotel on Boring Road  Airport to Sri Krishna Nagar  Airport to Sri Krishna Puri  Airport to Patliputra Colony	425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 575.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road  Airport to Any hotel on Exhibition Road  Airport to Any hotel on Boring Road  Airport to Sri Krishna Nagar  Airport to Sri Krishna Puri  Airport to Patliputra Colony  Airport to Kankarbagh	425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 575.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road  Airport to Any hotel on Exhibition Road  Airport to Any hotel on Boring Road  Airport to Sri Krishna Nagar  Airport to Sri Krishna Puri  Airport to Patliputra Colony  Airport to Kankarbagh  Airport to Rajendra Nagar	425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 575.00 575.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road  Airport to Any hotel on Exhibition Road  Airport to Any hotel on Boring Road  Airport to Sri Krishna Nagar  Airport to Sri Krishna Puri  Airport to Patliputra Colony  Airport to Kankarbagh  Airport to Rajendra Nagar  Airport to Kadamkuan	425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 575.00 575.00 575.00				
A.C QUALIS/ESTEEM/CONTES  Airport to Kautilya Vihar Tourist Bungalow  Airport to Chanakya Hotel  Airport to Maurya Hotel  Airport to Any hotel on Fraser Road  Airport to Any hotel on Exhibition Road  Airport to Any hotel on Boring Road  Airport to Sri Krishna Nagar  Airport to Sri Krishna Puri  Airport to Patliputra Colony  Airport to Kankarbagh  Airport to Rajendra Nagar  Airport to Kadamkuan  Airport to Patna City	425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 425.00 575.00 575.00 575.00 575.00 1,150.00				

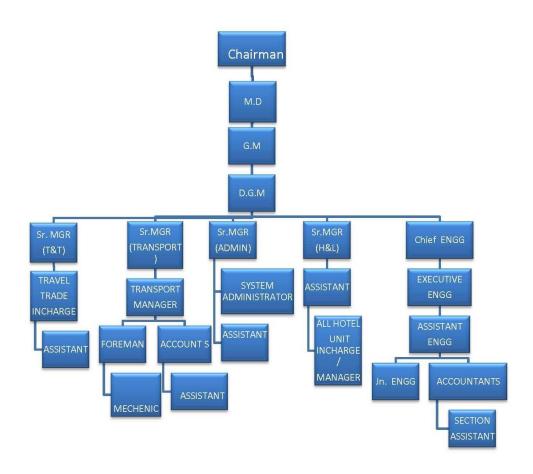
Destination	(Rate in INR including Service Tax)				
TATA SUMO/AMBASSADOR/INDICA/ALTO (A.C)					
Airport to Kautilya Vihar Tourist Bungalow	360.00				
Airport to Chanakya Hotel	360.00				
Airport to Maurya Hotel	360.00				
Airport to Any hotel on Fraser Road	360.00				
Airport to Any hotel on Exhibition Road	360.00				
Airport to Any hotel on Boring Road	360.00				
Airport to Sri Krishna Nagar	360.00				
Airport to Sri Krishna Puri	360.00				
Airport to Patliputra Colony	475.00				
Airport to Kankarbagh	475.00				
Airport to Rajendra Nagar	475.00				
Airport to Kadamkuan	475.00				
Airport to Patna City	800.00				
Airport to Danapur	800.00				
Airport to Maner	1,200.00				
Airport to Hajipur (Railway Station)	1,200.00				

Daily Bus Service

Daily Bus Services	Departure Time(IST)	Fare (Rs.)
patna to purnia	8:30 p.m.	400.00
Purnia to Patna	8:30 p.m.	400.00
Patna to Bodhgaya	7:00 a.m.	60.00
Patna to Bodhgaya	2:00 p.m.	60.00
Bodhgaya to Patna	7:00 a.m.	60.00
Bodhgaya to Patna	2:00 p.m.	60.00
Patna to Ranchi (VOLVO Bus)	9:00 pm	500.00
Patna to Ranchi (Hi- Tech)	8:00 p.m.	200.00
Ranchi to Patna (Hi-Tech)	8:00 p.m.	200.00
Patna to Mundeshwari	10:45 p.m.	125.00
Mundeshwari to Patna	5:20 a.m.	125.00
Patna to Rajgir (A.C)	07:00 a.m	175.00
Rajgir to Bodhgaya (A.C)	11.00 a.m	125.00
Bodhgaya to Patna (A.C)	4.30 p.m	200.00
Patna to Bodhgaya (A.C)	07.00 a.m	200.00
Bodhgaya to Rajgir (A.C)	12.00 Noon	125.00
Rajgir to Patna (A.C)	04.30 p.m	175.00

Conducted Tour					
Tourist Places		Rate(Rs.)			
Patna - Pawapuri - Rajgir - Patna	One Day	300.00			
Patna - Gaya - Bodh Gaya - Patna	One Day	300.00			
Patna - Vaishali - Patna	One Day	200.00			
Note:- Service Tax Extra as applicable.					

# **Organization Chart**



SN.	Name	Designation	Phone Number	Mobile Number
1	B. Pradhan (IAS)	Chairman	+91-612-2215531	
2	Awdhesh Kumar (I.P & T.A.F.S)	M.D	+91-612-2222622,Ext 4100	9771455477
3	Devendra Rajak	G.M	+91-612- 2225411,2506219 ,Ext.4124	
4	Navin Kumar	D.G.M (T/T)	+91-612- 2225411,2506219 ,Ext.4101	9431020809
5	Ranjeet Kumar Singh	Chief Engineer	+91-612- 2225411,2506219,Ext. 4119	9939632305
6	Manhar Sati Prasad	Manager Administration	+91-612- 2225411,2506219 ,Ext. 4121	9431203460
7	Rais Azam	Sr. MGR (T&T) & Transport	+91-612- 2225411,2506219 ,Ext. 4110	9430829593
8	Umesh Kumar	A.M.Accounts (Audit)	+91-612- 2225411,2506219 ,Ext. 311	9430921311
9	Rakesh Roshan	A.M.Accounts	+91-612- 2225411,2506219 ,Ext. 4107	9430249807
10	Gajendra Singh	Manager Travel Trade	+91-612- 2225411,2506219 ,Ext.4118	9708066612
11	Brajesh Kishore Prasad Singh	Manager/In charge (Transport)	+91-612- 2225411,2506219 ,Ext.4115	9472238017
12	Ajay Kumar	System Administrator (Online Booking)	+91-612- 2225411,2506219 Ext.4127	9430828188
13	Mrs Sonal	Consultant-Tourism		8797922613

	NAME OF THE UNIT/HOTEL	DESIGNATION	MOBILE	OFFICE
1	-	INCHARGE	9852274834	0612-2210219
	HOTEL TATHAGAT VIHAR, RAJGIR	MANAGER	9472119618	06112-255176
	HOTEL AJATSHATRU VIHAR, RAJGIR	MANAGER	9204414448	06112-255027
4	HOTEL GOUTAM VIHAR, RAJGIR	MANAGER	9204414448	06112-255273
	HOTEL SIDHARTH VIHAR, BODHGAYA	MANAGER	9939602355	06312-200445

6	HOTEL KAIMUR VIHAR, MOHANIA	MANAGER	9973309775	06187-222822
7	HOTEL LICHHAVI VIHAR, MUZAFFARPUR	INCHARGE	9835096540	0621-2228512
8	HOTEL VISHAWAMITRA VIHAR, BUXAR	INCHARGE	9835676673	06183-232383
9	HOTEL KOSHI VIHAR, SAHARSA	INCHARGE	9931835966	06478-222478
10	HOTEL SINGHAWAR VIHAR, MADHEPURA	INCHARGE	9470465997	
11	HOTEL RENU VIHAR, PURNIA	INCHARGE	9608400995	06454-228877
12	HOTEL SURYA VIHAR, AURANGABAD	INCHARGE	9334384141	
13	M.V GANGA VIHAR, PATNA	INCHARGE	9334199197	0612-2506219
14	ROPEWAY ,RAJGIR	INCHARGE	9430518676	06112-255258
15	MAYA SAROVER BODHGAYA	INCHARGE	9431487531	