

**NOTIFICATION FOR RECRUITMENT OF HANDHOLD SUPPORT ENGINEER  
E-DISTRICT PROJECT IN PATHANAMTHITTA DISTRICT**

The District e-Governance Society (DeGS) of Pathanamthitta is hiring candidates for the post of Handhold Support Engineers (HSE) for e-District Project by Kerala State IT Mission (KSITM).

<b>Position</b>	<b>Handhold Support Engineer – e-District</b>
<b>Reporting to</b>	District e-Governance Society / KSITM
<b>Employer</b>	Employed by Kerala State IT Mission on contract basis
<b>Vacancy</b>	1
<b>Key Functions</b>	<ul style="list-style-type: none"><li>➤ Co-ordination with multiple stakeholders</li><li>➤ Coordination with the district administration for implementation of the e-District project</li><li>➤ Provide hand hold support to the Government staff in the successful implementation and operation of e-District project</li><li>➤ Sort out system issues and connectivity issues in coordination with hardware supplier, BSNL, KSWAN and NIC</li><li>➤ Undertake periodic visits to project implementation sites and support the staff</li><li>➤ Coordination with NIC and department for applying for and processing of digital signatures</li><li>➤ Training of staff in e-District application and hands on guidance.</li></ul>

**Nature of support required at the District level**

To carry out the project implementation activities and operations management activities at the district level, a competent team well versed with the local geography and language is desired.

The nativity of the persons to the specific district / neighbouring district will help in continued presence and availability at short duration – a key requirement for the implementation of the project.

**Eligibility Criteria**

The essential qualification for the candidate is as follows:

- a) Must be 21 – 27 years old as on 01.01.2021
- b) **Educational Qualification: B Tech (IT/Computer Science/Electronics and Communication) / MCA/ MSc (Computer or Electronics) from a recognized University**
- c) Proficient in English and Malayalam
- d) Willingness to work at field level within a district
- e) Relevant IT Work experience with adequate knowledge in Linux Platform is a plus.

**Remuneration**

e-District Handhold Support Engineers would be entitled for a lump sum / fixed remuneration of Rs. 21000/- per month. The salary for the HSEs shall be processed from KSITM every month on receipt of Work done statement certified from the district.



## Terms and Conditions of the candidature

- a) The recruitment of e-District Handhold Support Engineers may be conducted at the district level by the District e-Governance Society (DeGS)
- b) The candidates would be appointed by KSITM on contract basis as per rank list prepared from district
- c) During the contract period, the applicants will be posted at the office of the DeGS
- d) e-District Handhold Support Engineers would be required to travel to various locations within the district to carry out their work
- e) The appointment being purely contractual in nature, the appointee shall not be entitled for any gratuity, provident fund, TA/DA or pension benefit
- f) Experience certificate will be provided to the e-District Handhold Support Engineers by KSITM.

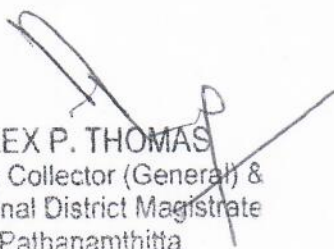
Interested candidates may submit the application in the prescribed format (available as the second page of this document) along with self-attested copies of documents to prove age, educational qualification and experience. **Applications must be submitted by post or by hand to the following address: DPM – DeGS, Akshaya District Project Office, Helen Park, Opposite Josco Jewellery, Pathanamthitta -689645 on or before 10.02.2021, 5 P.M. Envelope must be superscribed with heading “Application for HSE – e-District”.**

All eligible candidates who are submitting application on or before 10/02/2021, 5.00 PM should appear for a written test. The time and venue of the written examination will be intimated to the eligible candidates through e- mail. There will be an interview for the shortlisted candidates selected from the written test. Original Documents in proof of prescribed experience, educational qualifications, date of birth; nativity etc. shall be produced at the time of interview or at any time as required. Failure to produce the proof of qualification and experience will entail rejection of application.

The job offer letter will be issued by the Kerala State IT Mission Thiruvananthapuram. Any future vacancy in the post during the period will be filled up from the list.

Date :21/01/2021  
Pathanamthitta

(s/d)  
District Collector

  
ALEX P. THOMAS  
Deputy Collector (General) &  
Additional District Magistrate  
Pathanamthitta

**DeGS Pathanamthitta -RECRUITMENT OF HANDHOLD SUPPORT  
ENGINEERS for e-District APPLICATION FORM**

Affix recent  
Passport size  
Photograph

Name of the Candidate	
Email	
Mobile No.	
Date of Birth	
Present Address with PIN Code	
Permanent Address with PIN Code	

**Details of Educational Qualifications (UG / PG only – in reverse chronological order)**

Degree with Branch	University	Year of study	% marks / CGPA

**Details of Work Experience (in reverse chronological order)**

Company / Organization	Designation	Govt. / Private	Duration of work (in months)

**Certifications / Add-on Courses (only those relevant to the job role may be mentioned)**

*I have read and understood the notification and hereby declare that all the information I have mentioned in this application is true and self-attested copies of documents proving the same have been attached.*

**Place :**  
**Date :**

**Signature of the Candidate**