

बिहार सरकार  
निर्वाचन विभाग

मुख्य निर्वाचन पदाधिकारी, बिहार का कार्यालय  
7, सरदार पटेल मार्ग (मिंगल्स रोड), पटना - 800015.

फोन नं० : 0612-2217352  
फैक्स नं० : 0612-2215611  
ई मेल : ceo\_bihar@eci.gov.in

ई गेल

पत्रांक बी1 3 132/2018 919

पटना दिनांक 22 फरवरी, 2019 ई०।

प्रेषक

राजय कुमार सिंह (साठप्रवर्ग),  
अपर मुख्य निर्वाचन पदाधिकारी, बिहार।

सेवा में

सभी जिला निर्वाचन पदाधिकारी  
सह जिला पदाधिकारी, बिहार राज्य।

विषय :- **Training-cum-Workshop on use of Information and Communication Technology for conduct of General Elections 2019-reg.**

प्रसंग:- भारत निर्वाचन आयोग, नई दिल्ली का पत्रांक-485/Comp/Training-Workshop/2018 दिनांक 08.02.2019.

महाशय,


उपर्युक्त विषयक प्रारंभिक पत्र (छायाप्रति संलग्न) का कृपया संदर्भ किया जाये। उक्त पत्र के माध्यम से भारत निर्वाचन आयोग द्वारा Voter Verification and Identification Programme (VVIP), Voter Helpline No. 1950, Voter Helpline Mobile Application, PwD Application तथा eVIGIL Application प्रस्तुत किया गया है, जिससे संबंधित प्रेस नोट भेजते हुए इसे जनसंघारण के मध्य प्रचारित करने का निदेश दिया गया है।

अनुरोध है कि आयोग के उपर्युक्त पत्र की प्रति अपने जिलान्तर्गत सभी निर्वाची पदाधिकारी/सहायक निर्वाची पदाधिकारी एवं अन्य संबंधित पदाधिकारियों को उपलब्ध कराते हुए आयोग के निदेशानुसार आवश्यक कार्रवाई करने की कृपा की जाये।

इसे कृपया आवश्यक रामझा जाये।

अनु० :- यथा उपर्युक्त।


विश्वासभाजन

  
(राजय कुमार सिंह)  
अपर मुख्य निर्वाचन पदाधिकारी, बिहार।

ज्ञापक : बी1 3 132/2018 919

पटना, दिनांक 22 फरवरी, 2019 ई०।

प्रतिलिपि : सभी उप निर्वाचन पदाधिकारी/सभी प्रभारी उप निर्वाचन पदाधिकारी को सूचना एवं आवश्यक कार्रवाई हेतु प्रेषित।

  
(राजय कुमार सिंह)  
अपर मुख्य निर्वाचन पदाधिकारी, बिहार।

- आगलपुर सहायक  
(जिला विकास कार्यालय)

आपके: 415 दिनांक आगलपुर दिनांक 23/02/19

परिचय :- A.O. i. O. Nic Bhagalpur / DCC, Bhagalpur / जिला  
सूचना एवं जनसंपर्क पदाधिकारी, आगलपुर / सभी विकास  
निबंधन पदाधिकारी / सभी सहायक विकास निबंधन  
पदाधिकारी, आगलपुर जिला एवं जिला के सभी कोषागारों  
के जो डीए पदाधिकारी, आगलपुर को सूचनाएं एवं  
आपके कार्यालय के पत्रों।

23/2/19  
उप निवाहन पदाधिकारी,  
आगलपुर।  
23/2/19

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# ELECTION COMMISSION OF INDIA

Nirvachan Sadan, Ashoka Road, New Delhi-110 001.

No. 485/Comp/Training-Workshop'2018

Dated: 08.02.2019

Addl. CEC

To

Chief Electoral Officers  
of all States and UTs

5/15/2

248/062  
15/2/2019  
BY (EO/UNT)

**Subject:** Training-cum-Workshop on use of Information and Communication Technology for conduct of General Elections 2019-reg.

Sir/Madam,

I am directed to inform you that the Commission has launched Voter Verification and Identification Programme (VVIP), Voter Helpline No. 1950, Voter Helpline Mobile Application and PwD Application today in New Delhi. The Commission has also launched the user manuals of cVIGIL application and EMS application (Copy of Press Note is attached herewith).

You are requested to popularise the same in your respective States/UTs.

Yours faithfully,

  
(YOGESH SAHARAN)  
SECTION OFFICER

Dy. E.O. (V.V.)  
15/2/19

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15/02/19

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2374  
18/02/19

# ELECTION COMMISSION OF INDIA

Nirvachan Sadan, Ashoka Road, New Delhi - 110001

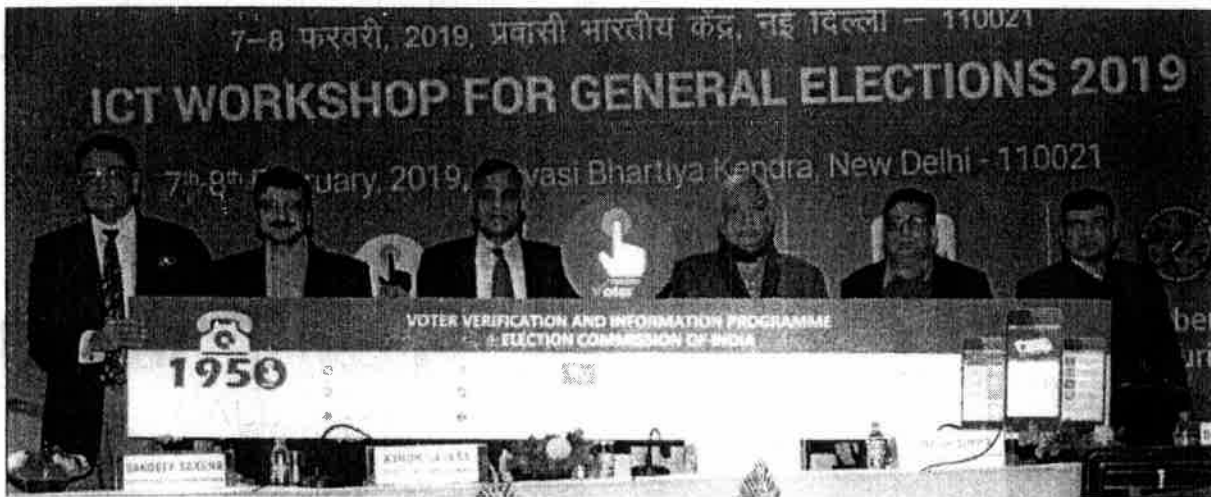
EC/PN/16/2019

Dated: 08.02.2019

## PRESS NOTE

**Subject: Election Commission of India launches Voter Verification and Information Programme (VVIP) for upcoming General Elections 2019**

The Election Commission of India has launched a Voter Verification and Information Programme (VVIP) for citizens for verifications of their names, new registrations, changes in the voter details and corrections in the Voter Id Cards for the upcoming General Elections 2019. ECI has enabled various channels for this VVIP programme. ECI has also set up Contact centers in all districts across India. The Voter Helpline number is 1950. The Contact Centres are equipped with latest information and telecom infrastructure to help the callers.



The VVIP Programme was launched during the 2-day intensive Training-cum-Workshop on the use of Information & Communication Technology for the conduct of General Elections 2019. The Training-cum-Workshop was attended by Additional Chief Electoral Officers, Incharge of IT, Nodal Officers, State Level Master Trainers and technical resource persons from all States and Union Territories.

Speaking on the occasion Election Commissioner, Sh. Ashok Lavasa said that the strength of technology is to make it easy for use by all. He exhorted those attending the workshop to imbibe and in turn explain extensively to all. Sh. Lavasa reminded the participants that the central theme of ECI's endeavors are to make Elections more inclusive. With use of Apps, prompt responses should be ensured as citizens demand better quality of services.

Chief Election Commissioner, Sh. Sunil Arora said that technology is indeed a major game changer. The purpose at training workshops should be to listen, learn, absorb and apply. He pointed out that little time is now left before elections and intense consolidation of all learning should be ensured to actually facilitate the voter.

One of the important applications for which training was imparted to all States and UTs was cVIGIL. cVIGIL App provides time-stamped, evidence based proof of Model Code of Conduct / Expenditure Violation, having live photo/video with auto location data. Any citizen can lodge a complaint through Mobile App. Flying Squads then investigate the matter and the Returning Officer

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takes the decision. The status of eVIGIL can be shared with the eVIGIL complainant within a specified time limit.

A eVigil User Manual and the EVM Management System User Manual was released on the occasion. A new android based mobile app called 'Voter Helpline' was also launched today. This App provides convenience to all citizens for finding their names in the electoral roll, submitting online forms, checking the status of the application, filing complaints and receiving the reply on their mobile app. All forms, results, candidate affidavits, press notes, voter awareness and important instructions are available through the mobile app.

A 'PwD App' to enable Persons with Disabilities (PwDs) to request for new registration, change in address, change in particulars and mark themselves as PwD through the use of the mobile application was also launched. By simply entering their contact details, the Booth Level Officer is assigned to provide doorstep facility. PwDs can also request for a wheelchair during polling.

Use of the latest technologies by ECI has led to the spread of novel election activities, in addition to enhancing the existing election system. For effective conduct of elections, the ECI has found a way of integrating the use of Smart Technology in the day-to-day processes of elections.

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**(PAWAN DIWAN)**  
Under Secretary