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| Position | Handhold Support Engineer |
| Reporting to | Nodal officer, ITCell and KSITM |
| Employer | Employed by Kerala State IT Mission on contract basis |
| Key Functions | <ul style="list-style-type: none"> • Collecting Email and EMD Data • Support in creating email and EMD • Training, Handhold support • Document Software Issues/ feedback/ Suggestions. • Report to team lead, Revenue it cell coordinator • Provide hand hold support to the staff • Undertake periodic visits to project implementation sites and support the staff • Support department for applying and processing of digital signatures • Training of staff in e-Office application and hands on guidance. • Travel to suboffices for implementation • On call support. Mobile numbers to be published. • Sort out system issues and connectivity issues in coordination with e-District team • Compile Software Issues/ feedback/ Suggestions and communicate with KSITM and NIC • Submit Periodic progress Reports to KSITM and DeGS |
| Eligibility Criteria | <p>a) a) Must be 21 – 35 years old</p> <p>b) BTech (IT/Computer Science/Electronics and Communication) / MCA/ MSc Computer or Electronics</p> <p>c) Proficient in English and Malayalam</p> <p>d) Willingness to work at field level within a district</p> <p>e) 1 year experience as System/Network Engineer. Experience in eGovernance projects or Govt projects desirable</p> <p>f) Native of the same district is mandatory</p> |
| Salary | Rs.21,000/- |
| Application send to | nodalofficerwyd@gmail.com |
| Last date of application | 22-06-2020 |