

# Citizen Charter

## Your Rights

- FIR/NCR is registered and a copy of FIR is provided to you free of cost and prompt action is taken on the basis of information produced by you at the police station.
- Get a copy of information / application filed by you at the police station necessarily.
- Police cannot deny the registration of any FIR/NCR on the basis that the incident is related to some other police station or that wrong information is provided.
- You are to be provided with the final outcome of the investigation of the case filed by you, free of cost.
- Family of the deceased can get the copy of the post-mortem report from the office of the SP of the district.
- Police cannot arrest you without telling the reason
- You have the right to have your lawyer present during the arrest and it is the duty of the police to inform your relatives about your arrest.
- The police cannot arrest a women before sunrise or after sun set.(Such arrest may take place only in unavoidable circumstances and according to the provisions of the law)
- Children and women will not be called to the police station for interrogation.
- The working officers of the district must be in their proper police dress and their name plates will be properly visible during your interrogation. The police officer must have his/her individual identity card displayed during the interrogation.

## Facilities provided to citizens

- The applicant is not required to come to the police station regarding verification of application of passport, arm licence, police verification report, character verification etc.
- Summon documents regarding the traffic challan, will be issued by the office of C.O /A.S.P within 7 working days and the submitted documents may be received from that office. You will not be called to the police station unnecessarily.