

Government of Jammu & Kashmir,
OFFICE OF THE FINANCIAL COMMISSIONER (Revenue), J&K
[Bilal Head Complex Jammu, 180012 (Nov-April) / Amar Naras, Tankipora Srinagar, 190008 (May-Oct)]

Subject: Citizen's Charter of J&K Revenue Department - publication thereof.

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CIRCULAR No. 05 - of FC Revenue
Dated: 29 -06- 2020

Whereas the ARI & Trainings Department issued directions for publication of Citizens Charter vide No.ARI-3/Citizen/2001 dated 17.08.2005 followed by various circular instructions thereafter from time to time.

Whereas, in 2019 it was observed that the framing and publication of Citizens Charter of Revenue Department has remained pending in past, and its drafting was initiated accordingly.

Whereas, the draft Citizens Charter framed was referred to a Committee of Officers constituted vide Order No.65-FC Revenue of 2020 dated 17.08.2005, for examining the Draft Citizen's Charter of J&K Revenue Department and finalizing it for its publication for general public.

Whereas, the Committee of Officers headed by Commissioner, Survey & Land Records, J&K finalized the Citizens Charter and submitted its report vide No.FC(Coord-Misc)410/2020 dated 20.03.2020, with recommendation to the authority for its publication at his level by placing it on official website while endorsing to all the subordinate officers with directions to place the said Charter on their respective websites to give it wide publicity.

Therefore, in view of the above, the Citizens Charter of J&K Revenue Department is hereby published through official website for reference to the general public while providing the brief activities of the Department, contact persons at UT/Divisional/ District levels and to make the entire process citizen friendly, transparent and professional. The Citizen's Charter shall be placed on official websites of Financial Commissioner, Revenue [www.jkfcra.nic.in], Divisional Commissioner, Jammu/ Kashmir [<http://divcomjammu.gov.in/> ; <http://kashmirdivision.nic.in/>] and all Deputy Commissioners for wide publicity.

Sd/-

(Dr. Pawan Kotwal) IAS,
Financial Commissioner, Revenue, J&K

Dated: 29 -06-2020

No.FC(Coord-Misc)410/2020

Copy for necessary action to the:-

1. Pr. Secretary to Government, Revenue Department, J&K, Jammu, for inf.
2. Divisional Commissioner, Jammu / Kashmir, with instructions to place it in their respective official websites.
3. Commissioner, Survey & Land Records, J&K, Jammu.

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27/6/2020