



District e Governance Society
Collectrate
Siddharth Nagar

TENDER DOCUMENTS

NAME OF WORK: "District e Governance Society Siddharthnagar intends to select Consultants/Agencies/Firms for Development and Implementation of an Integrated Software Solution for Health, Infrastructure, Disaster Management and Children Health comprising Visualization, Data Capture and Management, Software Web and App development along with Analytics and Artificial Intelligence Integrated platform implementation. Along with software implementation, Information Communication for effective administrative compliance and IEC activities for initiative communication to targeted groups will also be included. The scope includes System Study, Design, Development, Installation, Training, Implementation Support, data extraction, storage, and retrieval"

Tender No. (Website/Manual):

Owner: District e Governance Society Siddharthnagar

Place of submission: **E-District Cell- Collectrate Siddharth Nagar**

Place of Submission and opening of tender document: Collectrate, District Siddharth Nagar , 272207

The schedule for this purpose is as under:-

S/N	Particulars	Date	Time
01	Opening date & time for the sale of tender document	18-05-2021	12:00 P.M
02	Last date & time for the sale of tender document	02-06-2021	12:00 P.M
03	Last date & time for submission of the tender	02-06-2021	3:00 P.M
04	Date of opening the Technical Bid	03-06-2021	04:00 P.M
05	Date of opening the Financial Bid	07-06-2021	12:00 P.M

District Magistrate
Siddharthnagar

Cost off tender Document : Rs. 2,000.00

Earnest Money Deposit : Rs 20,000.00

TERMS OF REFERENCE FOR APPLICATION SOFTWARE PACKAGE FOR District e GOVERNANCE SOCIETY SIDDHARTHANAGAR

1. OBJECTIVE

District e Governance Society Siddharthnagar intends to select Consultants/Agencies/Firms for Development and Implementation of an Integrated Software Solution for Health, Infrastructure, Disaster Management and Children Health comprising Visualization, Data Capture and Management, Software Web and App development along with Analytics and Artificial Intelligence Integrated platform implementation. Along with software implementation of Information Communication for effective administrative compliance and IEC activities for communication to targeted groups will also be included..

2. SCOPE OF SERVICES

- a. The selected firm will deliver the data consolidation and capture of Health, Infrastructure, Disaster Management and Children Health.
- b. Automated Data Capture through Artificial Intelligence Based tools and Analytics based analysis of relevant records and data items
- c. The selected firm shall provide Android App and Web App Solution for Relevant users of departments and access to district administration for implementing a check and balance mechanism for ensuring success of required interventions
- d. The selected firm shall provide at no extra cost integration to existing solution data flow of information to and from existing departmental Softwares.
- e. The selected firm will be responsible for implementing an information communication module
- f. The selected firm will provide implementation assistance, technical support and user training to District Siddharthnagar concerned staff.
- g. The selected firm will provide user manual (hard and soft copy) along with the 2 hardcopies of data consolidated and support documents to District Administration Siddharthnagar.
- h. The Bidders are required to submit Technical proposal in separately sealed cover and financial proposal as per the Scope of Services mentioned in tender document in separately sealed cover.

3. Eligibility Criteria for short listing of firms:

Evaluation will be based on the following parameters.

- Balance sheet of last three financial years.
- Service Tax Registration certificate's self-attested copy should be enclosed.
- Income Tax PAN and Last Submitted Return along with the affidavit from a Notary that the firm has never been blacklisted must be attached.
- Experience in Artificial Intelligence and Analytics based Software Solution Development in Children Health, Disaster Management and Infrastructure

4. INFORMATION TO BIDDERS

- The system should be based on web based n-tier architecture.
- The software solution to be implemented might require Artificial Intelligence and Data Analytics and/or Digitization.

- Technical Proposal will be opened in the presence of bidders.
- The Technical proposal shall not include any financial information, but shall include implementation schedule.
- Profile of the professionals along with mandays required to complete the assignment may also be given.
- In the Financial Proposal, the price should be inclusive of the following:
 - Health Department Software Solution Cost
 - Total price for implementation assistance, technical support and user training for three months.
 - App and Web Software Solution for Health, Infrastructure, Child Health and Disaster Management along with required supporting/necessary hardware and software support
 - Solution cost for Data Access and Analytics Software Solution.
 - Information Communication Module
 - 3 years Maintenance and Hosting Cost
- The Technically qualified firm will be selected based on the Vendor Evaluation Criteria. The vendor having the highest evaluated score shall be considered for award of work.
- Preference shall be given to vendors having experience in Artificial Intelligence, Analytics and Automation in Municipal Corporation.
- The Financial proposal must remain valid for 60 days from the date of submission of tender. If any bidder withdraws the proposal within this period, the Bank guarantee submitted by him shall be forfeited and money from the Bank shall be called for.
- District Administration reserves the right to reject all or any tender without assigning any reasons whatsoever.

5. KEY CHARACTERISTICS OF PROPOSED APPLICATION SOFTWARE PACKAGE

The application software package to be developed should have the following key characteristics:

- Modularity
- Analytics Integration for Reporting and Analysis
- Artificial Intelligence Technology and Analytics Usage for Decision Making Support
- User-friendly web and app interface
- Data integrity and Data security
- Flexibility and easy maintainability

6. BROAD FUNCTIONALITY OF THE SOLUTION PACKAGE

1. The successful Bidder will be required to provide a Software Solution Development Time line and data updation and training/sensitization time line.
2. The Solution has multiple aspects that are to be handled, the scope definition and department coordination is going to be primary deliverable
3. Software should have both web and app functionality for updating data on to the solution and using the analysed data for processing purposes.
4. The App and Web view Software solution should be customized for differing users and associated permissions so, that only the authorized users is able to access the relevant data
5. The following Solutions are to be implemented:
 1. District Health Department Man Power and Infrastructure Consolidation and Tracking
 2. District RBSK Team is working on identification of childrens with birth defects, an app based solution is to be prepared for identification of childrens with birth defects
 3. District Infrastructure Departments consolidated solution for providing an online directory of structures developed and integrated with Google Maps for easy access to registered users

4. Disaster Management Solution for providing a complete Control Room Based Solution for updating disasters on to the solution and tracking of effective remedial solutions to the impacted population
6. District Administration is having a robust IT backbone framework and adapts GoI, UP Govt. and other relevant technology solutions regularly for effective upkeep and functioning of District Administration. The integration to relevant systems is to be provided by the solution provider. It has to coordinate with respective agencies for integration and ensure seamless working solution
7. Training is to be done for a period of at least two days to one week depending upon the cadre of staff being trained.
8. **Storage and server hardware shall be provided by the successful bidder / bidders.**
9. Imparting of adequate training to the staff of respective departments for (1) effective usage and (2) for report and analytics consolidation.
19. Full maintenance and support for three year after the completion of the work.

The following Solutions are to be implemented:

1. District Health Department Man Power and Infrastructure Consolidation and Tracking
 - a. A Web based Solution for Health Department Employees tracking
 - b. A digital solution(App/Web) for Health Department Infrastructure tracking
 - c. Tracking of RBSK program implementation and monitoring inter department coordination
2. District RBSK Team is working on identification of childrens with birth defects, an app based solution is to be prepared for identification of childrens with birth defects
 - a. Birth Defects tracker should be able to identify birth defects
 - b. An App/Web based solution for tracking and identifying birth defects
 - c. Use of Artificial Intelligence techniques for identifying birth defects and cross validating existing data
 - d. Preparation of a mobilization plan and tracking its roll out and implementation.
3. District Infrastructure Departments consolidated solution for providing an online directory of structures primarily roads developed and integrated with Google Maps for easy access to registered users
 - a. A digital solution to identify the road that is being travelled upon
 - b. Ability to include new infrastructure
4. Disaster Management Solution for providing a complete Control Room Based Solution for updating disasters on to the solution and tracking of effective remedial solutions to the impacted population
 - a. Setting up a district disaster Control Room for tracking and identifying incidents in the district and ensuring resolution tracking
 - b. Implementing a control room based software solution

The work will be an integrated activity and will be allotted on a turnkey basis. The technically qualified firms will be required to make a presentation of solution implementation and only firms having working realistic software solution and having proven ability to deliver a successful solution will be qualified for the next round.

4. **Selection criteria:**

- The Tenderer have to make presentation of the complete solution workflow to a committee constituted for the purpose
- The financial bids of only those bidders who achieve 50 and above marks and are technically qualified as decided by committee would be opened.

➤ **Technical Performa.**

Criteria	Description to be filled by the bidder (Evaluation criterion will be as mentioned)	Maximum Points
Turnover		
Annual Turnover	Average annual turnover of Lead Bidder for the period 2017-2018, 2018-2019, 2019-20 Within 20 Lakh= 10 marks > 20 to 50 Lakh = 15 marks > 50 to 100 Lakh =20 marks	20
Development & Hosting Experience		
The tenderer must submit proof of satisfactorily Execution and commissioning OF upto 03 (Three) Government order for the same work in past 3 years ending 31 Dec, 2020.	1. 1 Work = 10 marks 2. 2 Work = 20 marks 3. 3 Work = 30 marks	30
The tenderer must have their office/service center located in.	Siddharthnagar	20
Registered Start-Up/Incubated Company	10 marks	10
Technical Solution Presentation	20 marks	20

General Conditions

E-tenders are hereby invited in a two-bid system (Technical/Financial) from Qualified, reputed firms for the “District e Governance Society Siddharthnagar” intends to select Consultants/Agencies/Firms for Development and Implementation of an Integrated Software Solution for Health, Infrastructure, Disaster Management and Children Health comprising Visualization, Data Capture and Management, Software Web and App development along with Analytics and Artificial Intelligence Integrated platform implementation. Along with software implementation of Information Communication for effective administrative compliance and IEC activities for communication to targeted groups will also be included. The scope includes System Study, Design, Development, Installation, Training, Implementation Support, data extraction, storage, and retrieval”. **Being an integrated activity the work will be awarded on the turn key basis.**

1. The detailed tender notice for the said work is available on our e-tendering Website: <http://etender.up.nic.in>. and <http://sidharthnagar.nic.in> In this connection, any other necessary information can be obtained from the IT Department, Municipal Corporation.
2. The tender forms/document can be downloaded from the District Administration Siddhartha Nagar e-tendering website <http://etender.up.nic.in> and <http://sidharthnagar.nic.in> The cost of the document (downloaded) must be deposited in Demand Draft/FDR of which has to be enclosed with technical bid, otherwise bid will not be considered.
3. It is compulsory to enclose the cost of the tender form with the tender document if the Tender Form is downloaded from the internet – otherwise the tender will not be considered.
4. The bidder shall submit an Earnest Money deposited of 20,000/- (Twenty Thousand Only) as DD, or Bank Guarantee from any Nationalized Bank from schedule bank in the favour of “District e Governance Society Siddharthnagar” of the value of the Bid along with the bid in a Separate envelope labelled as “technical Bid”. Earnest money of the unsuccessful bidder(s) shall be refunded after expiry of the validity period of the tenders/allotment of works whichever is earlier.
5. Security Deposit shall be 10% of the amount of the work. It should be paid prior to the agreement. It should be paid in either of the following form
 - a. Demand Draft in favour of “District e Governance Society payable at Siddharth Nagar
 - b. OR Bank Guarantee from any Nationalized Bank in prescribed form valid for the period of 12 months and renewable from time to time beyond the completion of the work to the satisfaction of the District e Governance Society Siddharthnagar

The security deposit shall be refunded only after the warranty period is over and after the completion of the work (to the satisfaction of the District e Governance Society Siddharthnagar)
6. The tenderer will submit his tender in prescribed format after examining the tender documents, scope of work, specification, clauses, instructions to bidders, general information, schedule of quantity, General Terms and Conditions, list of test and technical specification etc.

7. The tender documents shall be attached /placed in sealed cover as mentioned in Procedure of Submission of tender and addressed to the District e Governance Society Siddharthnagar.
8. The filled and sealed tender shall be received by the office of IT Department of District e Governance Society Siddharthnagar, on or before 02 June up to 03:00 P.M and Technical bid shall be opened online on dated 03 June at 04:00 P.M in the presence of tenderers or their authorized representative.
9. Any envelope received after the said date and time shall not be entertained under any circumstances and no consideration whatsoever shall be given to anything that might be contained in any such envelope.
10. District e Governance Society Siddharthnagar will not pay any expense, whatsoever incurred by tenderer for the preparation and submission of tender.
11. The value of tender can be increased or decreased, and any can be added, deleted, withdrawn or substituted without any notice as per the requirements of District e Governance Society Siddharthnagar without assigning any reason thereof.
12. The tenderer shall submit a copy of the latest Income tax clearance certificate/GST Certificate and Service Tax as applicable.
13. The tenderer shall submit a copy of the audited balance sheets of the past three years.
14. Tenderer must not be declared as Blacklisted by any government/semi Government body, an affidavit regarding this has to be enclosed by the tenderer with the tender document.
15. If a tenderer whose tender is accepted fails to undertake the work as per terms of the contract within 15 days to be reckoned from the date of issue of award letter, the earnest Money deposited will be forfeited.
16. District e Governance Society Siddharthnagar does not bind itself to accept the lowest or any tender and reserve the right to reject any or all tenders without assigning any reason.
17. This notice inviting tender, will form part of the agreement to be executed by the successful tenderer with the District e Governance Society Siddharthnagar.
18. All the correspondence on the tender shall be addressed to the District e Governance Society Siddharthnagar, and any communication addressed to anyone else shall not in any manner to be binding upon the District e Governance Society Siddharthnagar.
19. District e Governance Society Siddharthnagar reserves the right to accept / reject any tender without assigning any reason thereto.

INSTRUCTIONS TO BIDDERS

1. General instructions:

The items referred here –shall cover the entire scope of the proposal which includes supplying and installation if material including the successful completion and the tests which the District e Governance Society Siddharthnagar desires to get carried out.

2. PROCEDURE FOR SUBMISSION OF TENDER:

The following procedure shall be adopted for submission and opening of tender. The sealed envelope SUPERSCRIBED in top of the envelope as Tender for “District e Governance Society Siddharthnagar intends to select Consultants/Agencies/Firms for Development and Implementation of an Integrated Software Solution for Health, Infrastructure, Disaster Management and Children Health comprising Visualization, Data Capture and Management, Software Web and App development along with Analytics and Artificial Intelligence Integrated platform implementation. Along with software implementation of Information Communication for effective administrative compliance and IEC activities for communication to targeted groups will also be included. The scope includes System Study, Design, Development, Installation, Training, Implementation Support, data extraction, storage, and retrieval”.

” ENVELOPE NO: - 1 i.e. Technical bid (PART-I)

The sealed envelope shall contain only the Tender Cost, Earnest money deposit, and Documents establishing the eligibility of the tender as per Annexure-I & technical Bid as per Annexure-II (including unpriced BoM. All datasheets, Compliance to the given specification, compliance to the terms and conditions etc) instruction form duly signed. With all technical detail details and will be opened first.

Price bid (PART-II)

The financial bid shall be accepted only through on-line, as per the items/specifications given in PART-II.

The time and date of opening of the financial bid of the successful bidder’s, will be intimated to them after technical evaluation.

TENDERERS TO STUDY ENTIRE TENDER DOCUMENT CAREFULLY:

Submission of a tender by a tender implies that he has read all the stipulations contained in this tender document and has acquainted himself of the nature, scope and specifications of the items to be followed.

TENDERERS TO SUBMIT THE ENTIRE TENDER DOCUMENT:

The tender shall all document issued to him for purpose of this tender after duly filling the same in all respects. Tenders which are found to be vague or incomplete shall be rejected summarily.

TENDER SHALL BE WRITTEN IN HINDI/ENGLISH LANGAGUE:

Every tender shall be written in Hindi/English language. All information such as document and drawings supplied by the tenderer will also be in the Hindi/English language only. Drawings and designs shall be dimensioned according to the metric system of measurements. Tenders shall be forwarded under cover or a letter type written on the tenderer’s letter head and duly signed by the tenderer. Signatures must be in long hand, executed in ink by a duly authorized principal of the tendering firm.

No oral, telegraphic or telephonic tenders or subsequent modifications there to shall be entertained; if a tender is submitted on behalf of the firm, then all the partners shall sign or may be signed by one in whose favor all is submitted by a company, it shall be signed by one who has been authorized by the board of through a resolution. Copy of resolution and the authority letter in favor of the person signing must accompany the tender.

3. VALIDITY PERIOD OF OFFERS:

The rates quoted in the tender shall hold good for 180 days from the date opening of the tender. The validity period shall be extendable with the mutual consent of both the parties. No tenderer can withdraw/or modify his tender or revoke the same the said period.

4. TENDER TO SIGN ALL PAGES :

The tenderer shall stamp and sign at the bottom right hand corner of every page of the tender documents in taken of acceptance of tender conditions and for the purpose of identification.

5. ERASERES AND ALTERATIONS:

Tenders containing erasers and alterations of the tender documents are liable to be rejected unless these are authenticated by the person signing the tender Documents.

6. TENDERER TO SATISFY HIMSELF OF SITE CONDITIONS:

Tenderers are advised to inspect and examine the site and this surroundings and satisfy themselves before submitting their tender regarding nature of the site conditions, the means of access of the site, the accommodation they may require and in general obtain all necessary information as to risks, contingencies and other circumstances which may influence, or effect their tender in any manner. A tenderer shall be deemed to have full knowledge of the site, whether he inspects it or not and no compensations or otherwise of any charges incurred consequent on any misunderstanding or otherwise shall be admissible.

7. TENDERER TO QUOTE BOTH IN FIGURES AND WORDS:

The bidder shall quote their rates for all the items both in figures as well as words given as per the attached Schedule of quantities at Annexure –I The amount of each item shall be worked out and the requisite total given. Special care shall be taken to write percentage in figures and words, and the amount in figures only in such a way that interpolation is not possible .The total amount shall be written both in figures and in words.

8. TENDER LIABLE TO REJECTIONS:

Tenders which do not fulfill all or any of the conditions laid down in this notice , or contain conditions not covered and / or not contemplated by the Conditions of tender documents and/or expressly prohibited therein or stipulate additional/ alternative conditions shall be liable to be rejected and his earnest money will be forfeited.

Tenders shall also be liable for rejections on any of the following grounds:

- I. Tenders submitted late.
- II. Tenders containing remarks uncalled for.
- III. Conditional tenders
- IV. Conditions as per annexure I and Annexure II not qualified.
- V. Tenders not submitted on prescribed Performa.

VI. Telegraphic tenders.

VII. Tenders submitted without EMD/cost of tender Documents.

CORRESPONDENCE:

Tenderers must mention their postal address and telephone number(s) of the Chief Executive/authorized agent or attorney in the tender. The tender submitted by the tenderer will be rejected if he or his agent cannot be contacted on the last known address or on the intimated telephone number(s) after reasonable search in which event earnest money may be forfeited by the KNN.

9. DISTRICT ADMINISTRATION SIDDHARTHANAGAR NOT TO ASIGN ANY REASONS FOR REJECTIONS OF TENDER:

District Administration hold absolute discretion to accept or reject the lowest or any other tender without assigning any reason. No claim on this account shall be entertained.

10. AMENDMENT IN TENDER DOCUMENTS:

District Administration reserves the right to revise or amend the bid Documents up to the date prior to the date notified for opening of the tenders and the right to postpone the date of submission and opening of tenders without assigning any reason, whatsoever.

11. REFERENCE IN TENDER DOCUMENTS:

District e Governance Society Siddharthnagar, shall be referred as "Owner" in all the documents of Tender documents/contract agreement.

12. Tools & Plants for commissioning: to be arranged by Tenderer.

13. Defect Liability/warranty Period : Five years from the date of Supply and Installation by the Tenderer.

14. Release of performance Security: the performance security shall be refunded (without Deposit interest) to the Tendered on completion of defect liability/warranty period of three/five years subject to certification by Firm.

15. Authority Competent to Appoint: District e Governance Society Siddharthnagar.

16. Before submission, of the Tender, the Tenderers are required to make themselves fully conversant with the technical specifications, Drawings, special Instructions to Tenderer, Instruction to Tenderer, General requirement of specification including schedules and General Condition of Contract of Form A/B as may be applicable so that no ambiguity arises at a later date in this respect.

17. Any inconsistency or ambiguity in the offers made by the tenderer shall be interpreted to the maximum advantage of District e Governance Society Siddharthnagar and disadvantage to the tenderer. The Tenderer shall have no right to question the interpretation of the purchaser in all such cases and the same shall be binding on the Tenderer.

18. The tender should be prepared and submitted strictly in accordance with the instruction contained in these specifications. The Tender shall be complete in all respects. Tender be submitted in the manner specified on the attached prescribed schedules and/or copies thereof. To complete the proposal, the tenderer must fill the tender form, declaration, all schedules and data sheets, annexed with the specification item by item in accordance with the instructions and notes supplementary thereto. The tenderer should duly initial the interpolations, insertion, cutting and corrections made in the tender offers.

19. Each Tenderer shall supply the data required in sheets annexed with the specification by typing at appropriate places against each item to facilitate preparation

of comparative statements. These sheets must be properly signed by authorized representative of the tenderer/manufacturee testing the data submitted. All schedules must be duly filled and shall be enclosed with each copy of the tender. In case the Tenderer does not supply any of the required information at the time of tender, necessary loading may be made while evaluating the prices of his offer without giving him any further opportunity to supply or clarify the same. The Tenderers are notified that in case the required information are not furnished in the specified proforma/schedules attached with the specification, the Purchaser shall not be responsible for any error in the evaluation of their tenderers on this account. Further, the failure to comply with this requirement may result in the rejection of the tender at the discretion of the purchaser.

20. A set of technical, descriptive and illustrative literature along with drawings must accompany each copy of the tender so that a clear understanding of the equipment offered is obtained. The tender sent by post must be posted by registered Post-A/D sufficiently in advance so as to reach the purchaser by the scheduled date and time of submission of tender. Any tender received after the date of submission even on account of postal delay shall not be opened. The tenderers are, therefore, requested to ensure in their own interest that the tenders are delivered in time.

21. ZERO DEVIATION / REJECTION CRITERIA Bidder to note that this is a ZERO Deviation Bidding Document. We will appreciate submission of offer based on the terms and conditions and Technical Specification etc. to avoid wastage of time and money in seeking clarifications on technical/commercial aspect of the offer. Bidders bid shall be considered non-responsive and will be rejected, if any deviations are taken to the under mentioned provision and no technical and commercial clarifications will be sought for after the receipt of the bid. Notwithstanding to the below criteria's, the bid shall be summarily rejected without any post bid reference to the bidder who do no.

22. COURT OF COMPETENT JURISDICTION:

All disputes arising out of and touching or relating to the subject matter of agreement shall be subject to the jurisdiction of Local Courts of Allahabad and High Court of Judicature at Allahabad only.

23. VALIDITY:

The tenders shall be valid for a period of six (6) calendar months from the date of opening of the tender or any extended date of opening. Tenders with lesser validity are liable to be rejected.

24. PRICES & PRICE STRUCTURE:

The bidder shall quote VARIABLE prices without ceiling limit on either side as per schedule. The equipment shall be installed at different places in. Hence the tenderer must quote unit F.O.R destination price of all the items (along with ex work prices) for dispatch to any railway station in UP. The unit FOR prices shall comprise following components.

26. TAXES & DUTIES:

The prices quoted should be inclusive of all taxes, GST etc which will be paid at actuals on production of relevant original vouchers. Excise Duty will be liable on Ex-works prices only. However, the tenderer must indicate the rate of various taxes/GST liable as on the

date of tender opening. Form C/D will be obtained by the contractor from the concerned consignees. In no case, Form C/D will be demanded through Bank.

- The price variation shall be allowed on Ex-Works prices only for the contractual delivery period.
- The component of packing and forwarding, freight and insurance charges shall remain firm in all respects through the currency of the contract.
- Tenderer shall quote FIRM prices only for the spare parts, service charges for erection and Commissioning of the equipment.
- No price variation shall be claimed against document to be negotiated through bank.
- Bank charges, if any for documents to be negotiated through bank, shall be borne by the tenderer.
- In the event of despatch of equipment beyond contractual delivery period, the
 - Claims shall be raised only after allowing for the due price reduction as per provisions of order.

25. EVALUATION OF TENDER:

- In comparing tenders and making awards, the purchaser may consider such factors as, compliance with specifications, relative quality and adaptability of suppliers or services, experiences, record of integrity in dealing, ability to furnish repairs and maintenance service, the time of delivery, capability to perform, and available facilities such as adequate shops, equipment plant, technical organization etc.
- In case prices of some items are given in lump sum where unit prices are required, purchaser reserves the right to evaluate unit prices on the basis of the quoted lump sum prices.
- Any rebate/discount linked with quantity terms of payments in any condition shall not be considered for the purpose of evaluation and comparison of such offer's vis-a-vis others. However, the same may be availed while placing order with such successful Tenderers.
- If the tenderer fails to quote prices for any of the item (s)/component(s) as asked for or confirm its supply free of cost, the highest prices as quoted by other tenderer for the same shall be added to arrive at F.O.R destination computed prices of such tenderer for comparison purpose only.
- The prices shall be compared inclusive of excise duty & Sales Tax/Trade Tax and GST.
- Loading on any account as may be deemed necessary in the opinion of the purchaser to bring the various offers at par to each other for comparison purposes, may be done at the discretion of the purchaser.

26. AWARD OF CONTRACT:

- The purchaser is not bound to accept the lowest or any tender and may reject any or all the tenders, without assigning any reason.
- The successful tenderers, if required to do so, may have to enter into a contract agreement with the purchaser as per General conditions of form A/B and other special conditions attached with the tender specifications.
- For signing the contract, a duly authorized representative of the successful Tenderer shall be required to sign and accept the contract at at a reasonable notice.

- Tenderers shall ensure to put initials on each page of the tender. Last page of each document forming part of the tender shall bear full signature under official seal fully disclosing the name, designation and relationship with the firm of the signatory. In case of a partnership concern the tender may be signed by all the partners of the firm or by one of them holding power of attorney (copy to be furnished along with the offer). In case of Corporation/Companies, tender may be signed either by the President or Secretary or any other person authorized to be e tender in the legal name of corporation/company (copy of such authority to be furnished along with the offer). Besides, the tenderers shall also furnish the following information:

(I) Name designation, profession with postal addresses of all the partners/directors and other persons authorized to conduct business in respect of this tender.

(ii) Postal addresses of firm's works, Regd. Head office, Sales Office & Local office etc,

(iii) Names and postal address of their authorized local representative /Liaison

officers.

27. INCOME TAX AND SALES TAX CLEARANCE CERTIFICATE

The Tenderer shall furnish with the tender, Income Tax and Sales Tax Clearance Certificate of current, as well as of the preceding year, from the competent authority. Alternatively, the tenderer shall give valid reasons, for his inability such a certificate. The Purchaser reserves the right to reject any tender, if income tax/sales tax clearance certificates are not furnished or the reasons for the tenderer's inability to furnish such certificates are, not given in the tender.

28. DEVIATIONS :

The offer should be strictly in line with conditions, specification and other requirements mentioned in this tender specification document. No deviations are permitted except under special circumstances should the tenderer wish to depart from the General requirements or Technical Specification or General Conditions of contract Form A/B . In any way he must draw specification to such departure(s). All such deviations shall specifically recorded in these schedules and submitted along with the tender document it will be presumed that there are no deviations and this interpretation will be binding upon the Tenderer.

Purchaser is, however, not bound to accept all or any deviations as mentioned in such schedules. Tenderers are also advised not to enclose their own standard or printed conditions for sale etc, as the same shall not be considered.

29. COURT OF COMPETENT JURISDICTION:

All disputes arising out of and touching or relating to the subject matter of agreement shall be subject to the jurisdiction of Local Courts of and High Court of Judicature at Allahabad only.

30. General Requirement of Specifications:-

- The items and quantities required mentioned in Technical Specification.
- Equipment's shall be offered complete with all parts are necessary of usual for their efficient operation, such parts shall be deemed to be within Contractor's scope whether specifically mentioned or not. Equipment's in all respects shall incorporate the highest quality of modern engineering design and workmanship.
- The General Conditions of Contract Form "A/B" copies of which are attached hereto form an integral part of this specification. The contractor shall supply all material and perform all work in strict accordance therewith. In the event of conflict between General Conditions of Contract from "A/B" and this Specification, the later shall prevail.
- The General requirement of specifications comprise of this chapter and detailed technical specifications.

- **DRAWINGS AND MANUALS :**

Along with the tender the tenderers shall submit the following drawings:

- (a) Complete Technical detail of the equipment offered.
- (b) Detailed dimensioned drawings and descriptive literature of all the components supplied.

34. REJECTION:

- Purchaser reserves the right to reject any equipment if during the tests at works or site, the test value achieved do not comply with the respective standard /specifications and exceeds the tolerable limits.
- Contractor shall replace rejected equipment with new equipment complying with the guaranteed value as promptly as possible and at no extra cost to the purchaser .Purchaser reserves the right to retain any rejected equipment and take service until the contractor supplies the new equipment.

41. PENAL CHARGES

The inspection call shall be given only when the equipment has actually become ready, in all respects.

TERMS & CONDITIONS

1. Tenders are invited on behalf of the District e Governance Society Siddharthnagar, from Manufacturers of Equipments/Authorized dealers/Channel Partners for “District e Governance Society Siddharthnagar intends to select Consultants/Agencies/Firms for Development and Implementation of an Integrated Software Solution for Health, Infrastructure, Disaster Management and Children Health comprising Visualization, Data Capture and Management, Software Web and App development along with Analytics and Artificial Intelligence Integrated platform implementation. Along with software implementation of Information Communication for effective administrative compliance and IEC activities for communication to targeted groups will also be included. The scope includes System Study, Design, Development, Installation, Training, Implementation Support, data extraction, storage, and retrieval”.
2. Canvassing whether directly or indirectly, in connection with tenders is strictly prohibited and the tenders submitted by the tenderers who resort to canvassing will be liable to rejection.
3. The competent authority on behalf of the District e Governance Society Siddharthnagar reserves to himself the right of accepting the whole or any part of the tender and the tenderer shall be bound to perform the same at the rate quoted.
4. The rate shall be inclusive of transportation & handling loading/unloading charges and nothing extra will be paid.
5. The rate shall be inclusive of GST, Service Tax, other taxes, etc and nothing extra will be paid.
6. No T & P or road permit will be issued by the department.
7. The scanning charges payment shall be made after verification of scanned data on a piece meal basis. The data retrieval and analytics solution payment will be made on the decided milestone basis as per the terms and conditions in agreement.
8. The supply should be made from 15 day of issue of award letter. In case the supply is not completed within the stipulated period, penalty @ Rs 500.00 (Rs Five Hundred only) per day subject to maximum of 10 % of the work order amount shall be levied. After 3 months, the security deposit shall be forfeited, and the firm shall be made blacklisted.
9. The technical specifications are detailed in Annexure -II of this Tender Document.
10. Inspection and Testing: An authorized representative as IT Officer Incharge and Officer Incharge stores of District e Governance Society Siddharthnagar shall inspect all the materials at tenderers / manufacturers' premises. The tenderer shall arrange testing facility to verify various parameters mentioned in tender schedule. The completed work after commissioning shall be again inspected and certified by authorized representative of District e Governance Society Siddharthnagar.
11. Any work not carried out as per instruction of the project -in- Charge shall be dismantled and reconstructed by the tenderer and nothing extra shall be paid.
12. LOCATIONS: All supply would be at District e Governance Society Siddharthnagar,.
13. The supply should be made from 15 day of issue of award letter or as agreed upon in the agreement terms and conditions. In case the supply is not completed within the stipulated period, penalty @ Rs 100.00 (Rs One hundred only) per day subject to maximum of 5 % of the work order amount shall be

levied. After 6 months, the security deposit shall be forfeited and the firm shall be made black listed.

Annexure-II (PART-I)
TECHNICAL SPECIFICATIONS

Software Solution for District Health, Disaster Management, Children Health, Infrastructure Departments along with Solution Implementation, Citizen Sensitization and Awareness Campaign			
S. No.	Technical Specifications	Compliance	Remark
1	Software Solution Scope and Deliverable Analysis		
2	Health Department Human Capital Management		
3	Children Health Birth Defect Tracking and Analysis Tool		
4	Children Birth Defect Citizen Sensitization Campaign		
5	Android App for Providing Data Access to Registered Users as per the scope decided		
6	Disaster Management Control Center Setup and Functionalization		
7	Enterprise Data Security and Management System (EDSM).		
8	All content should be stored and kept confidential and vendor should not reuse/ replicate/ transfer the same to anyone else.		
9	The vendor should provide all admin/ user manuals.		
10	The vendor should also provide support for all future upgrades/		
11	Information Communication Module for effective functioning and tracking of users authorized by District e Governance Society Siddharthnagar for support services		
12	Integration of the development solutions with existing solutions in use		

SCHEDULE P-I (PART-II)
SUMMARY BID PRICE SCHEDULE AGAINST TENDER NO -----
District e Governance Society Siddharthnagar

Sr. No.	Items		Qty	Unit Ex works	G.S.T.		Net Unit Price	Unit FOR(D) price
1	<p>Development of Software Solution for District Health Department Human Capital Rationalization</p> <p>Development of Children Health Software Module for Birth Defects tracking and implementation of Sensitization and Mobilization Activities</p> <p>Development of Disaster Management Solution Control Room for Response to Incidents and Effective Resolution Tracking</p> <p>Development of Infrastructure Tracking Solution for PWD,RES and related departments</p> <p>Data Updation of Required Details on to the developed Software Platforms</p>	Job	1					

<p>Training and Stabilization of Software's developed</p> <p>Sensitization Campaign across District Plan and Execution</p> <p>Consulting for Independent 3rd Party Audit through a specialized Agency for Impact Evaluation</p> <p>3 Years Maintenance and Solution Hosting cost</p>							
Total in words:							

Note:-

1. The above quantities are tentative & may vary + 50%.

Name:

Date: