

 Govt. of Meghalaya	<b>PRIMARY HEALTH CENTER NARTIANG WEST JAINTIA HILLS 793151 MEGHALAYA</b>	<b>Doc. No. NPHC/PDCP/06</b>
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## **PRIVACY, DIGNITY & CONFIDENTIALITY POLICY**

**A.Purpose:** To provide guideline instruction for ensuring privacy, dignity and confidentiality of patient.

**B.Scope:** Hospital Wide

**C.Policy:**

- All patients approaching the hospital for medical treatment will receive care appropriate to their healthcare need and scope of services provided by the hospital.
- Quality of medical care will be same in all care settings of the hospital and no discrepancy of any sort will be followed in the provision of medical care.
- All treatment orders would be signed, dated and timed by the concerned clinician.
- Any treatment order initiated by a hospital's clinician different from the primary treating consultant of the patient will be countersigned by the primary treating consultant within 24 hours.
- Incase required the primary treating consultant of the patient may consult other care providers available within the hospital for patients care related issues.
- Patients response to treatment ,his /her health status , further treatment plan etc will be discussed among the clinical and nursing staff involved in provision of care to the patient
- Proper curtain availability at Indoor / In Patient Department, Labour room, for maintaining privacy of the patient
- The behavior of staff to the patient should be courteous and humble.
- If there is need of counseling, then there should be proper separation of room for the counseling of patient.
- The primary treating consultant can refer the patient to other clinical specialty either within the hospital or to the identified external healthcare institutions if the patient's medical need demand the same

**Clinicians are encouraged to consider the following points in using evidence based medicine for the provision of optimum care to the patients which are :**

- a. Convert information need into answerable questions.
- b. Track down the best evidence to answer the question (with maximum efficiency).
- c. Critically appraise the evidence for its validity and usefulness.
- d. Integrate appraisal results with clinical expertise and patient values.
- e. Evaluate outcomes.

 1.5.18