

कार्यालय कलेक्टर लोक सेवा प्रबंधन विभाग जिला-कटनी म0प्र0

क्रमांक/5475/लोसेप्र/2021

कटनी दिनांक 28-7-2021

**//आदेश//**

राज्य लोक सेवा अभिकरण का पत्र क्र 503/रालोसेअ/प्रशासन/2021 भोपाल दिनांक 10.05.2021 एवं राज्य लोक सेवा अभिकरण का पत्र क्र 571/रालोसेअ/2021 भोपाल दिनांक 03.06.2021 से आपदा प्रबंधन के सुचारू समन्वय एवं प्रबंधन के लिये State Disaster Command and Control Centre स्थापित करने हेतु शासन के निर्देशानुसार mptender Portal पर आनलाईन निविदा जारी की गई है, जिसका Tender Reference No. 4364/PSM/KATNI/2021 है। जारी निविदा का आनलाईन वित्तीय निविदा ओपन किये जाने हेतु दिनांक 29-07-2021 को समय 04 बजे निर्धारित की जाती है, उक्त दिनांक को तकनीकी निविदा में पात्र निविदाकारों की वित्तीय निविदा आनलाईन ओपन की जावेगी।

**संलग्न- तकनीकी निविदा मूल्यांकन प्रपत्र।**

**मुख्य कार्यपालन अधिकारी  
जिला पंचायत कटनी**

पृ0क्रमांक/ 5475 /लोसेप्र/2021  
प्रतिलिपि:-

कटनी, दिनांक/ 28 / 07 /2021

- 1- प्रमुख सचिव लोक सेवा प्रबंधन विभाग भोपाल की ओर सादर सूचनार्थ।
- 2- कार्यपालक संचालक राज्य लोक सेवा अभिकरण भोपाल की ओर सादर सूचनार्थ।
- 3- जिला सूचना एवं विज्ञान अधिकारी एनआईसी कटनी की ओर जिले की वेबसाईट में अपलोड किये जाने हेतु पालनार्थ/सूचनार्थ।
- 4- सर्वसंबंधित श्री .....की ओर पालनार्थ/सूचनार्थ।
- 5- निविदाकार श्री ..... की ओर सूचनार्थ।

**मुख्य कार्यपालन अधिकारी  
जिला पंचायत कटनी**

**Technical Bid Evaluation- for Selection of Agency for Establishing, Operating and Maintaining District Nodal Call Centre in  
District Katni (M.P.) Tender Reference no. 4364/PSM/KATNI/2021 Tender ID- 2021\_DC\_14765\_1**

S. No.	Particulars	WE WIN Limited Check ( Yes / No )	IFFCO Kisan Sanchar Limited Check ( Yes / No )	Netlink Software Private Limited Check ( Yes / No )	Quick Data IT Services Pvt. Ltd. Check ( Yes / No )	Sri Krishna Future Information Technology Check ( Yes / No )
<b>(A) General Eligibility Criteria</b>						
Annexure 1	Bid Letter Form	Yes	Yes	Yes	YES	Yes
Annexure 2	No Deviation Certificate	Yes	Yes	Yes	YES	Yes
Annexure 3	Technical Proposal Letter	Yes	Yes	Yes	YES	Yes
Annexure 4	Format of Technical Proposal	Yes	Yes	Yes	YES	Yes
1	Name of Bidder	WE WIN Limited	IFFCO Kisan Sanchar Limited	Netlink Software Pvt. Ltd.	Quick Data IT Services Pvt. Ltd.	Sri Krishna Future Information Technology
2	Full Address	206-207, Corporate zone, C-21 Mall, Misrod, Bhopal	700b, 7th Floor, SRS Tower, Sector31, Faridabad, Haryana 121003	D6, Industrial Area, Mandideep	Wellington Apartment 29/1 Nirmal Chandra Street 2nd Floor, Flat-2D Kolkata-700012 West Bengal	Flat no.107, Block , U.B. City, Behind Ultimate English Villa Colar road, Bhopal'
3	Contact Details (Tel. No./ Fax/E-mail)	9329778828 rahul@wewinlimited.com	9810147177, 9555507019 sskukreja@iffcokisan.com	9826038055 mpataiya@netlink.com	9831485229 quickdataitservices@gmail.c om	7000835097 skfitbhopal.shailesh@gmail.co m
4	Date of Establishment of Entity (enclose evidence)	18/06/2007	2007	26/03/2007	02/06/2008	26/12/2017
5	Power of Attorney	Yes	Yes	Yes	Yes	Yes
6	Organization Type (Details & enclose Certificate)	Public Limited	A Limited Company	Private Limited	Private Limited Company	Partnership
7	PAN Details (bidder)	AAKCS9368J	AABCI7067H	AACCN5731A	AAACQ1772A	ADNFS3573J
8	GST Registration Details (bidder)	23AAKCS9368J1ZQ	07AABCI7067H1ZG	23AACCN5731A2Z2	19AAACQ1772A1ZQ	23ADNFS3573J1ZO
9	ESIC registration	18-15349-101	20001161430001099	<b>Reg.no. not found</b>	<b>41000389020001099</b>	81000357740000999
10	EPFO registration	MP/18762	DSNHP0935556000	<b>Not Found the No.</b>	<b>WB/CA/48834</b>	MPBPL1603491000
11	Udyog Aadhaar Number (If Applicable)	MP-10-F0001917	NA	MP-35-F0015215	WB-10-0003054	MP-10-0003377

जगदीश चन्द्र गोमे  
सीईओ जिला पंचायत कटनी

दीपक सिंह  
जिला संस्थागत वित्त अधिकारी कटनी

दिनेश कु० विश्वकर्मा  
जिला प्रबंधक लोक सेवा

**Technical Bid Evaluation- for Selection of Agency for Establishing, Operating and Maintaining District Nodal Call Centre in  
District Katni (M.P.) Tender Reference no. 4364/PSM/KATNI/2021 Tender ID- 2021\_DC\_14765\_1**

S. No.	Particulars	WE WIN Limited Check ( Yes / No )	IFFCO Kisan Sanchar Limited Check ( Yes / No )	Netlink Software Private Limited Check ( Yes / No )	Quick Data IT Services Pvt. Ltd. Check ( Yes / No )	Sri Krishna Future Information Technology Check ( Yes / No )
<b>(B) Eligibility Criteria</b>						
1	Tender Fees – 500/- RS	YES	YES	YES	YES	YES
2	EMD – 50000/- RS	YES	YES	YES	YES	YES
3	Registration details	U74999MP2007PLC019623	U32308DL2007PLC161809	U72100DL2007PTC161113	U72200WB2008PTC126325	C/693019
4	MoA/Work orders indicating years of experience and nature of activity / services provided	Yes May-2014 to June 2019	Yes 6 years (01.05.2012 To 31.08.2018)	Yes	<b>Moa &amp; Relevent work Order Missing</b>	7 march 2018 to 30 march 2020 Tender Document page no 41, 42 not Proper Visible & RFP Nature of Activity service Experience not Found
5	Work orders and/or Agreement copy for call centre operations for at least two (02) Govt. organizations. Govt. Departments / Central, State PSUs/PSBs)/ Telecom service providers of at least 10 personnel for a duration of 1 year.	Yes May-2014 to June 2019	Sep. 2018 to 9 Feb. 2021	Yes Aug.2018 to till date	<b>As per RFP work Experience Not Found</b>	As per RFP work Experience Not Found
	Organisation Name 1	SAPS Bpl	Min.of Agr. & Far Welfare	MPSEDC	SSC ER	EmbedGallery
	Organisation Name 2	UPDSCL	Min.of Agr. & Far Welfare	MPSEDC	ALBATROSS	MPLUN
6	CA certificate mentioning turnover from call center activities for each of the 03 Financial Years	Yes	Yes	Yes	YES	Yes
	Year (FY 2017-18)	954.73 lakh	40.74 Crores	7709259/-	55.51 lakh	3587122/-
	Year (2018-19)	1514.73 lakh	43.64 Crores	13108470/-	77.46 lakh	3836556/-
	Year 2019-20).	1751.14 lakh	45.71 Crores	12342592/-	82.68 lakh	8035216/-
7	Balance sheet for FY 2019-20 along with CA certificate for net worth as on 31st March 2020.	Yes 403711420.44/-	Yes 457088265/-	<b>Not Found</b>	<b>36753630.76/-</b>	As per RFP not Submitted FY 2019-2020 to 31 march 2020 CA certified
8	Copy of ITR for the last 3 Financial years (FY 2017-18, 2018-19 and 2019-20).	Yes	YES	<b>As per RFP not Submitted FY 2019-20</b>	<b>YES</b>	YES
9	Affidavit on INR 100 stamp paper for Non- blacklisting	Yes	YES	Yes	YES Not Noterized	Yes
10	Signed copy of RFP along with any corrigendum, if issued.	Yes	YES	<b>RFP Not Signed</b>	YES	Yes
Annexure 5	Format of Non Blacklisting	Yes	YES	Yes	YES	Yes
Annexure 7	Curriculum Vitae Format 1 Supervisor	Yes	YES	Yes	YES	Yes
	Curriculum Vitae Format 5 CCEs	Yes	YES	Yes	YES	Yes

जगदीश चन्द्र गोमे  
सीईओ जिला पंचायत कटनी

दीपक सिंह  
जिला संस्थागत वित्त अधिकारी कटनी

दिनेश कुं0 विश्वकर्मा  
जिला प्रबंधक लोक सेवा

**Technical Bid Evaluation- for Selection of Agency for Establishing, Operating and Maintaining District Nodal Call Centre in District Katni (M.P.) Tender Reference no. 4364/PSM/KATNI/2021 Tender ID- 2021\_DC\_14765\_1**

S. No.	Particulars	WE WIN Limited Check ( Yes / No )	IFFCO Kisan Sanchar Limited Check ( Yes / No )	Netlink Software Private Limited Check ( Yes / No )	Quick Data IT Services Pvt. Ltd. Check ( Yes / No )	Sri Krishna Future Information Technology Check ( Yes / No )
<b>Minimum Qualification of Required Manpower</b>						
<b>Supervisor</b>	1) B.E. / B. Tech/ /MCA/ M.Sc. (IT/ CS)/ B. Sc. (IT/CS)/Graduation with Computer Diploma/PGDCA/ BCA. 2) Minimum 2 years of experience in leading Call Centre of at least 10 people, along with knowledge of handling Desktops/ Networks/ System Administration/ Switch/ Routers/ LAN connections/ troubleshooting Windows related and its updation related issues/ Issues related to updation of Antivirus/ Internet connections etc. Working knowledge of MS Office.	<b>Ritu Verma</b>	<b>Vimal Gupta</b>	<b>Swapnil Sharma</b>	<b>SUBHASH PATEL</b>	<b>Hemant Tiwari</b>
		<b>BA, PGDCA</b>	Bsc IT June 2012 to Present	<b>BE-EE</b> <b>18 July 2018 to till date</b>	<b>BSC</b> <b>Qualification not found</b> <b>IT/CS &amp; Leading Call centre related work experience not found.</b>	<b>B.A. PGDCA</b> <b>27/09/2012 to 31/01/2020</b> <b>Call centre related work experience not found.</b>
<b>Call Centre Executives (CCEs)</b>	1) 10+2 passed candidate 2) Minimum 1 years' experience of working in domestic call Centres OR Minimum 1 years' experience of working as Data Entry Operator in any Government Project 3) Having knowledge of the local language 4) Typing skills in Hindi/English. Working knowledge of MS Office.	Arvind Choudhary	Brajesh Sharma	Akash Shrivastava	NARANDRA SURYAVANSHI	Rohit Tripathi
		12th	12th BSC	M.Sc	HSSC DCA	B.Sc.
		Komal Bansal	Tanisha Jain	Ankur Shrivastava	BALRAM KOL	Gopal Yadav
		12th	12th	Be-ECE	HSSC	BCA
		Neha Nagle	Akash Manchare	Devansh Shrivastava	ASHOK KUMAR SAHU	Ravi Ahirwar
		12th	12Th BBA	BE-ECE	HSSC DCA	DCA
		Deepika Sharma	Sameer Chaudhary	Girish Sharma	ANKIT KUMAR DWIVEDI	Akash Tiwari
		Bsc	BA	B.tech-ECE	BSC	12th
		Gurpreet Singh	Pranay Mali	Shivi Joshi	....	Basant Tiwari
Bcom	12th ITI	BE-ECE	....	DCA		
<b>Bid Approved / Reject</b>		<b>Approved</b>	<b>Approved</b>	<b>Reject</b>	<b>Reject</b>	<b>Reject</b>
<b>(Reason if rejected)</b>				1-Annexure-IV Format of Technical prposal not Fillup Attach in Page no. of Praposal 2- Annexure-IV Fillup the Form ESIC & EPFO Reg. Not Found the attachment 3-As per RFP not Submitted ITR FY 2019-20 4- Balace sheet Not found 5-RFP not Signed	1-Moa & Relevent work Order Missing 2-As per RFP work Experience Not Found 3-Annexure 5 Not noterized 4-Call Centre Executives (CCEs) CV 04 Attached 01 CV missing & Supervisor Qualification & experience not Found to As per RFP	1- As per RFP work Experience Not Found 2-Balance Sheet not Submitted FY 2019-2020 to 31 march 2020 CA certified 3-Supervisor experience not Found to call center related As per RFP