



कार्यालय कलेक्टर (लोक सेवा प्रबंधन विभाग) जिला कटनी

क्रमांक/ 5475 / लोसेप्र/2021

कटनी, दिनांक/28/07/2021

// आदेश //

राज्य लोक सेवा अभिकरण का पत्र क्र 503/रालोसेअ/प्रशासन/2021 भोपाल दिनांक 10.05.2021 एवं राज्य लोक सेवा अभिकरण का पत्र क्र 571/रालोसेअ/2021 भोपाल दिनांक 03.06.2021 से आपदा प्रबंधन के सुचारु समन्वय एवं प्रबंधन के लिये State Disaster Command and Control Centre स्थापित करने हेतु शासन के निर्देशानुसार mptender Portal पर आनलाईन निविदा जारी की गई है, जिसका Tender Reference No. 4364/PSM/KATNI/2021 है। जारी निविदा का आनलाईन वित्तीय निविदा ओपन किये जाने हेतु दिनांक 29-07-2021 को समय 04 बजे निर्धारित की जाती है, उक्त दिनांक को तकनीकी निविदा में पात्र निविदाकारों की वित्तीय निविदा आनलाईन ओपन की जावेगी।

संलग्न- तकनीकी निविदा मूल्यांकन प्रपत्र।

मुख्य कार्यपालन अधिकारी

६ जिला पंचायत कटनी

कटनी, दिनांक/28/07/2021

पृ0क्रमांक/ 5475 /लोसेप्र/2021

प्रतिलिपि:-

- 1- प्रमुख सचिव लोक सेवा प्रबंधन विभाग भोपाल की ओर सादर सूचनार्थ।
- 2- कार्यपालक संचालक राज्य लोक सेवा अभिकरण भोपाल की ओर सादर सूचनार्थ।
- 3- जिला सूचना एवं विज्ञान अधिकारी एनआईसी कटनी की ओर जिले की वेबसाईट में अपलोड किये जाने हेतु पालनार्थ/सूचनार्थ।
- 4- सर्वसंबंधित श्रीकी ओर पालनार्थ/सूचनार्थ।
- 5- निविदाकार श्री की ओर सूचनार्थ।

मुख्य कार्यपालन अधिकारी

९. जिला पंचायत कटनी

Technical Bid Evaluation - for Selection of Agency for Establishing, Operating and Maintaining District Nodal Call Centre in

District Katni (M.P.) Tender Reference no. 4364/PSM/KATNI/2021 Tender ID- 2021 DC 14765_1

पृष्ठ - 1

S. No.	Particulars	(A) General Eligibility Criteria				
		WE WIN Limited Check (Yes / No)	IFFCO Kisan Sanchar Limited Check (Yes / No)	Netlink Software Private Limited Check (Yes / No)	Quick Data IT Services Pvt. Ltd. Check (Yes / No)	Sri Krishna Future Information Technology Check (Yes / No)
Annexure 1	Bid Letter Form	Yes	Yes	Yes	YES	Yes
Annexure 2	No Deviation Certificate	Yes	Yes	Yes	YES	Yes
Annexure 3	Technical Proposal Letter	Yes	Yes	Yes	YES	Yes
Annexure 4	Format of Technical Proposal	Yes	Yes	Yes	YES	Yes
1	Name of Bidder	WE WIN Limited	IFFCO Kisan Sanchar Limited	Netlink Software Pvt. Ltd.	Quick Data IT Services Pvt. Ltd.	Sri Krishna Future Information Technology
2	Full Address	206-207, Corporate zone, C-21 Mall, Mistrod, Bhopal	700b, 7th Floor, SRS Tower, Sector31, Faridabad, Haryana 121003	D6, Industrial Area, Mandideep	Wellington Apartment 29/1 Nirmal Chandra Street 2nd Floor, Flat-2D Kolkata-700012 West Bengal	Flat no.107, Block , U.B. City, Behind Ultimate English Villa Colar road, Bhopal'
3	Contact Details (Tel. No./ Fax/E-mail)	9329778828 rahul@wewinlimited.com	9810147177, 9555507019 sskukreja@ifcokisan.com	9826038055 mpatariya@netlink.com	9831485229 quickdatatseervices@gmail.com	7000835097 skrtibhopal.shatish@gmail.com
4	Date of Establishment of Entity (enclose evidence)	18/06/2007	2007	26/03/2007	02/06/2008	26/12/2017
5	Power of Attorney	Yes	Yes	Yes	Yes	Yes
6	Organization Type (Details & enclose Certificate)	Public Limited	A Limited Company	Private Limited	Private Limited Company	Partnership
7	PAN Details (bidder)	AAKCS9368J	AABCIT7067H	AACCN5731A	AAACQ1772A	ADNFS3573J
8	GST Registration Details (bidder)	23AAKCS9368J1ZQ	07AABCT7067H1ZG	23AAACCN5731A2Z2	19AAACQ1772A1ZQ	23ADNFS357311ZO
9	ESIC registration	18-15349-101	20001161430001099	Reg.no. not found	41000389020001099	81000357740000999
10	EPFO registration	MP/18762	DSNHHP0935556000	Not Found the No.	WB/CA/48834	MPBPL1603491000
11	Udyog Aadhaar Number (If Applicable)	MP-10-F0001917	NA	MP-35-F0015215	WB-10-0003054	MP-10-0003377

जनदीश चन्द्र गोसे

सीईओ जिला पंचायत कटनी

दीपक सिंह

जिला संस्थागत वित्त अधिकारी कटनी

दिनेश कुं0 विश्वकर्मा

जिला प्रबंधक लोक सेवा

Technical Bid Evaluation- for Selection of Agency for Establishing, Operating and Maintaining District Nodal Call Centre in District Katni (M.P.) Tender Reference no. 4364/PSM/KATNI/2021 Tender ID- 2021_DC_14765_1

S. No.	Particulars	(B) Eligibility Criteria						
		WE WIN Limited Check (Yes / No)	HFCO Kisan Saanchar Limited Check (Yes / No)	Netlink Software Private Limited Check (Yes / No)	Quick Data IT Services Pvt. Ltd. Check (Yes / No)	Sri Krishna Future Information Technology Check (Yes / No)		
1	Tender Fees – 500/- RS	YES	YES	YES	YES	YES	YES	
2	EMD – 50000/- RS	YES	YES	YES	YES	YES	YES	
3	Registration details	U74999MP2007PLC01962 3	U32308DL2007PLC16180 9	U72100DL2007PTC1611 13	U72200WB2008PTC126325	C/693019	7 march 2018 to 30 march 2020 Tender Document page no 41, 42 not Proper Visible & RFP Nature of Activity service Experience not Found	
4	MoA/Work orders indicating years of experience and nature of activity / services provided	Yes May-2014 to June 2019	Yes 6 years (01.05.2012 To 31.08.2018)	Yes	MoA & Relevant work Order Missing			
5	Work orders and/or Agreement copy for call centre operations for at least two (02) Govt. organizations. Govt. Departments / Central, State PSTUs/PSBs/ Telecom service providers of at least 10 personnel for a duration of 1 year.	Yes May-2014 to June 2019	Sep. 2018 to 9 Feb. 2021	Yes Aug.2018 to till date	As per RFP work Experience Not Found		As per RFP work Experience Not Found	
6	Year (FY 2017-18)	SAPS Bpl	Min.of Agr. & Far Welfare	MPSDEC	SSC ER	EmbedGalley		
		UPDSCCL	Min.of Agr. & Far Welfare	MPSEDC	ALBATROSS	MPLUN	Yes	
7	Year (2018-19)	1514.73 lakh	43.64 Crores	13108470/-	77.46 lakh	3836556/-		
		Year 2019-20).	1751.14 lakh	45.71 Crores	12342592/-	82.68 lakh	8035216/-	
8	Balance sheet for FY 2019-20 along with CA certificate for net worth as on 31st March 2020.	Yes 403711420.44/-	Yes 457088265/-	Not Found	36753630.76/-		As per RFP not Submitted FY 2019-2020 to 31 march 2020 CA certified	
9	Copy of ITR for the last 3 Financial years (FY 2017-18, 2018-19 and 2019-20).	Yes	YES	As per RFP not Submitted FY 2019-20	YES	YES	YES	
10	Affidavit on INR 100 stamp paper for Non- blacklisting	Yes	YES	Yes	YES Not Noterized		Yes	
Annexure 5	Signed copy of RFP along with any corrigendum, if issued.	Yes	YES	RFP Not Signed	YES	YES	Yes	
Annexure 7	Format of Non Blacklisting	Yes	YES	Yes	YES	YES	Yes	
Annexure 7	Curriculum Vitae Format 1 Supervisor	Yes	YES	Yes	YES	YES	Yes	
	Curriculum Vitae Format 5 CCEs	Yes	YES	Yes	YES	YES	Yes	

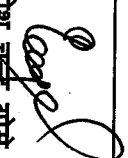
जगदीश चंद्र गोमे
सीईओ जिला/पंचायत कटनी


दीपक शर्मा
जिला संस्थागत-सिस्टम अधिकारी कटनी


दिनेश कुमार विश्वकर्मा
जिला प्रबंधक लोक सेवा

Technical Bid Evaluation- for Selection of Agency for Establishing, Operating and Maintaining District Nodal Call Centre in District Katni (M.P.) Tender Reference no. 4364/PSM/KATNI/2021 Tender ID- 2021 DC 14765_1

S. No.	Particulars	WE WIN Limited Check (Yes / No)	IFFCO Kisan Sanchar Limited Check (Yes / No)	Netlink Software Private Limited Check (Yes / No)	Quick Data IT Services Pvt. Ltd. Check (Yes / No)	Sri Krishna Future Information Technology Check (Yes / No)	
Supervisor	1) B.E. / B. Tech/ /MCA/M.Sc. (IT/CS)/ B. Sc. (IT/CS)/Graduation with Computer Diploma/PGDCA/BCA 2) Minimum 2 years of experience in leading Call Centre of at least 10 people, along with knowledge of handling Desktops/ Networks/ System Administration/ Switch/ Routers/ LAN connections/ troubleshooting Windows related and its updation related issues/ Issues related to updation of Antivirus/ Internet connections etc. Working knowledge of MS Office.	Minimum Qualification of Required Manpower					
		Ritu Verma	Vinay Gupta	Swapnil Sharma	SUBHASH PATEL	Hemant Tiwari	
		BA, PGDCA	Bsc IT June 2012 to Present	BE-EE 18 July 2018 to till date	BSC Qualification not found IT/CS & Leading Call centre related work experience not found.	B.A. PGDCA 27/09/2012 to 31/01/2020 Call centre related work experience not found.	
		Arvind Choudhary	Brajesh Sharma	Akash Shrivastava	NARANDRA SURYAVANSHI	Rohit Tripathi	
		12th	12th BSC	M.Sc	HSSC DCA	B.Sc.	
		Komal Bansal	Tanisha Jain	Ankur Shrivastava	BALRAM KOL	Gopal Yadav	
		12th	12th	Be-ECE	HSSC	BCA	
		Neha Nagle	Akash Manchare	Devansh Shrivastava	ASHOK KUMAR SAHU	Ravi Ahirwar	
		12th	12Th BBA	BE-ECE	HSSC DCA	DCA	
		Deepika Sharma	Sameer Chaudhary	Girish Sharma	ANKIT KUMAR DWIVEDI	Akash Tiwari	
Bsc	BA	B.tech-ECE	BSC	12th			
Gurpreet Singh	Pranay Mali	Shivi Joshi	Basant Tiwari			
Bcom	12th ITI	BE-ECE	DCA			
Bid Approved / Reject		Approved	Approved	Reject	Reject	Reject	
(Reason if rejected)							
1-Annexure-IV Format of Technical praposal not Fillup Attach in Page no. of Praposal 2- Annexure-IV Fillup the Form ESIC & EPFO Reg. Not Found the attachment 3-As per RFP not Submitted ITR FY 2019-20 4- Balance sheet Not found 5-RFP not Signed							
1-Moa & Relevant work Order Missing 2-As per RFP work Experience Not Found 3-Annexure 5 Not noterized 4-Call Centre Executives (CCEs) CV 04 Attached 01. CV. Missing & Supervisor Qualification & experience not Found to As per RFP							
1-As per RFP work Experience Not Found 2-Balance Sheet not Submitted FY 2019-2020 to 31 march 2020 CA certified 3-Supervisor experience not Found to call center related As per RFP							


जगदीश चन्द्र गोयल
सीईओ जिला पंचायत कटनी


दीपक सिंह
जिला संस्थानत विलत अधिकारी कटनी


विनय कुमार
जिला प्रबंधक लोक सेवा