

ELECTRICITY DEPARTMENT

Aims & Objectives :

The following are the main objectives of Electricity Department.

1. Providing uninterrupted power supply to all categories of consumers, i.e. assurance of quality in power supply.
2. Development of best and modern power system for the territory.
3. Maximum consumer satisfaction.
4. Availability of personnel at stipulated office/place of duty during the office hours to enable consumers to get in touch when needed.
5. Answering telephone promptly as electricity has become an essential service.
6. Promptness in responding to the customers complaints.
7. Quick release to new connections as per prescribed procedures.
8. Reading of meters accurately and timely.
9. Making convenient arrangement for payments.
10. Refund and deposits and settlement in time.

Details of business transacted by the department.

1. Physical Achievement.

The present demand of territory is 400 MW. The per capita consumption of D&NH during 2010-11 is 14505 KWH, which is the highest in the country. The department is having a transformation capacity of 560 MVA at 220/66 KV level. The physical assets of department as on 31/03/2008 are as below.

1.	Maximum Demand.	:	560 MW
2.	Transformation capacity at 220 KV level.	:	720 MVA
3.	Transformation capacity at 66 KV level.	:	487 MVA
4.	Length of electric lines.		
	a) 220 KV Lines	:	58.3 Kms. (D/c)
	b) 66 KV Lines	:	163.10 Kms.
	c) 11 KV Lines	:	624.11 Kms.
	d) LT Lines	:	1777.03 Kms.
5.	No. of distribution transformers	:	860 Nos.
6.	No. of consumers	:	58102 Nos.

2. **Release of power connections.**

During the financial year 2010-2011, the department has released 1786 Nos. of connections. The details of total number of connections as on 31/03/2011 are as below:-

Consumers	FY 10-11
	Actual
Domestic	32,326
LIGH	14,000
Commercial	6,683
Agriculture	1,023
LT Industry	2,548
HT/EHT Industry	811
Public Lighting	289
Temporary Supply	422
Total	58,102

3. **Revenue Return.**

During the year 2010-2011, the department has earned a profit of Rs. Crores and details of expenditure are given below.

Power Purchase in (MU).	:	3,896.99
Actual Expenditure (Rs. in Crores)	:	1,173.85
Actual Revenue Realised (Rs. in Crores)	:	1,350.76
Total Profit (Rs. in Crores)	:	176.91
Revenue Target (Rs. in Crores)	:	-

Expectations from Citizens.

The department is making all out efforts to provide uninterrupted power supply to all its consumers. Hence the department expects the citizens to provide help in achieving the objectives of department by adhering to following points.

1. Prevention of theft/pilferage of energy.
2. Avoid illegal methods for obtaining connections.
3. Timely payment of power bills.
4. Timely information of fault to department and avoid self repairing of fault.
5. Installation of capacitors at the consumer installations.

6. Avoid meddling with metering arrangement.
7. Unauthorized direct tapping of line.
8. Overloading / exceeding the sanction load.

Time bound action taken for public services.

Sr. No.	Name of Activity	Eligibility/ Beneficiaries/ Description.	Documentation / Formalities.	Time Frame for Disposal.
1	Release of connections.	1) Industrial 2) Domestic, Commercial, Agriculture, Industry, Water Supply etc.	Application should be submitted in prescribed form with required supporting documents through "SWIFT" Application in prescribed form with required supporting documents to be submitted to the department.	90 Days The connection will be released on availability of power.
2	Low Income Group connection.	People below poverty line.	Application received through B.D.O.	-
3	Payment of Bills.	All consumers	Bills will be issued by department.	A period of 15 days is given for for payment.

Details of Contact Person/s.

Jurisdiction

Division-I

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| 1. | Executive Engineer -I.
Electricity Department,
D&NH, Silvassa.
Phone No.0260-2642338 | Silvassa, Dadra, Naroli,
Kilawani, Randha and part of
Samarvarni Patelad. |
| 2. | Deputy Engineer (ASW-I)
Electricity Department,
D&NH, Silvassa.
Phone No.0260-2642338 | Attached with EE-I, O&M of
220kV Kharadpada Sub-station,
Projects of division-I and store |
| 3. | Deputy Engineer (North Zone-I)
Electricity Department,
D&NH, Silvassa.
Phone No.0260-2632014 | Silvassa, Dadra, Kilawani,
Randha and part of Samarvarni
Patelad. |
| 4. | Deputy Engineer (North Zone-II)
Electricity Department,
D&NH, Silvassa.
Phone No.0260-2642338 | Naroli, and part of Samarvarni
Patelad. |

Division-II

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| 5. | Executive Engineer -II.
Electricity Department,
D&NH, Silvassa.
Phone No.0260-2633010 | Dapada, Amboli, Khanvel,
Dudhani, Mandoni Patelad |
| 6. | Deputy Engineer (ASW-II)
Electricity Department,
D&NH, Silvassa.
Phone No.0260-2633010 | Attached with EE-II, Projects of
division-II and store |
| 7. | Deputy Engineer (South Zone)
Electricity Department,
D&NH, Khanvel.
Phone No.0260-2677234. | Dapada, Amboli, Khanvel,
Dudhani and Mandoni Patelad |

Laboratory and Vigilance

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| 8. | Executive Engineer (L &V)
Electricity Department,
D&NH, Silvassa.
Phone No.0260-2630290 | Head of Vigilance for entire
territory and Departmental
Laboratory of Meter testing |
| 9. | Deputy Engineer (Technical)
Electricity Department,
D&NH, Silvassa.
Phone No.0260-2632014 | In-charge of Meter testing
laboratory/Head of Vigilance for
entire territory |