

**OFFICE OF THE DEPUTY COMMISSIONER,  
CHAMBA, DISTRICT CHAMBA HP.**

No. CBA-Relief-3(36)/2020/ 3015-94

From,

The Deputy Commissioner,  
Chamba, District Chamba

To

All the Sub-Divisional Magistrates,  
In District Chamba H.P.

The Chief Medical Officer  
Chamba, District Chamba H.P.

All the Block Medical Officers  
In District Chamba H.P.



**Subject: - Regarding Helpline for Ambulance availability and provision of sufficient ambulances for COVID-19 patients.**

Sir,

Please refer to the order No. NHMH-IDSP/2/2020-IDSP-17136-20783 dated 15<sup>th</sup> May, 2021, wherein it has been directed to establish a dedicated help line for Ambulance availability. In this regard the DEOC help line number 1077 shall also function as a helpline for queries regarding ambulance availability in the District. Further, the Chief Medical Officer, Chamba is directed to establish a **dedicated helpline** for Ambulance availability in the District and share the same with this office and publicise the same widely. The 108/102 coordinator may be associated with the Helpline created for this purpose by the CMO, Chamba.

It is further directed that in view of the recommendation of Covid -19 patients/ Ambulance Management Committee, the 102 JSSK Ambulance should also be used for transferring patients to Covid-19 health facilities. CMO may issue necessary directions for the same.

Further, the SDMs are directed to hire private taxis for facilitating moving the COVID patients wherever ambulances are not available. The vehicles shall be hired on basis of requirement of geographical distribution of the area. The details of ambulances so hired, shall be shared with the concerned BMO and the vehicles shall also be placed at their disposal. For the payment of the fare to these ambulances, the BMO shall submit a demand for funds to the SDM for payment to the concerned operator and same shall be released as per the demand. It would be appropriate that some advance funds are made available to the BMOs from the COVID-19 SDRF as well. It may be strictly ensured that the hired taxis are

*Handwritten signature: A. K. Sharma*

used only for the purpose of transferring COVID positive patients under home isolation, from their homes to COVID medical facilities and not for other general purposes.

The general mode of operation for queries regarding availability of ambulances shall be as follows: -

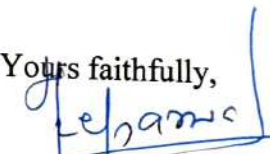
1. Whenever a call is received at 1077 the DEOC shall intimate the dedicated helpline established by CMO Chamba.
2. The dedicated help line at CMO Office shall verify the need and requirement of ambulance from the concerned BMO or Medical Officers.
3. Once it is established that an ambulance is required to transfer the patients the available ambulance of 108, 102 or those working under CSR shall be made available.
4. However, if the above category of ambulances is not available, then the concerned BMO shall make the conveyance available to the patient through the hired taxis.

It is directed that the respective BMOs shall be responsible for making available the ambulances or hired taxis to patients in need in their respective jurisdictions.

It is directed that the purpose of above order is to ensure that any patients in need of transfer to health facility are not devoid of proper health care only because of non-availability of conveyance and the compliance by the concerned officers shall be ensured keeping in this spirit.

The above directions are issued under section 3 of the Himachal Pradesh Epidemic Disease (COVID-19) (Amendment) Regulations, 2020 and any contravention shall be liable for action under the provisions of the Regulation and other relevant provisions of law.

Yours faithfully,

  
Additional District Magistrate,  
Chamba, District Chamba HP

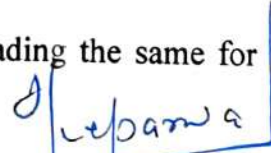
19/05/2021

Dated: - 19.05.2021

Endst No.CBA-Relief-3(35)/2020 13075-94

Coy forwarded to:-

1. The Divisional Commissioner, Kangra at Dharamshala for information please.
2. The Sr. Superintendent of Police, Chamba, District Chamba for information and necessary action please.
3. The Incharge District Control Room, Chamba for information and necessary action please.
4. The DIO, Chamba, District Chamba for uploading the same for information and necessary action.

  
Additional District Magistrate  
Chamba, District Chamba H.P.

Proceedings of online Meeting of COVID-19 Patient/Ambulance Management committee, held on  
13.5.2021

The meeting was attended by all members

Hon'ble Chief Minister, Himachal Pradesh during review meeting of various COVID committees on dated 12.5.2021 has directed that adequate number of ambulances and other vehicles should be in place in all districts for providing immediate transfer facility for COVID 19 patients under home isolation to the COVID facility and also for inter-facility transfer. In this regard district administration is again requested to activate already existing Govt. /Semi-Govt ambulances/vehicles and hire private vehicles/taxi as per case load. The utilization of RBSK vehicles deployed by NHM in the district can also be explored for this purpose.

Further, as directed by Hon'ble Chief Minister, Himachal Pradesh, all districts are requested to set up a dedicated Ambulance helpline in their respective districts immediately and widely publicize the same so that patients can call in case of emergency and can be shifted to appropriate facility immediately.

Meeting ended with vote of thanks.

Dr Rajesh Thakur

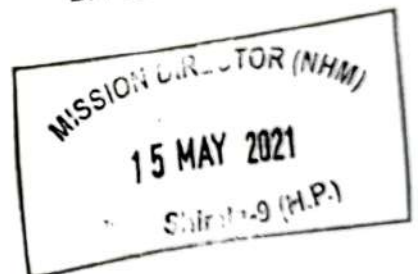
Dr Malay Sarkar

Dr Sanjay Mahajan

Dr Padam Negi

Endst. No. NHMH-IDSP- /2/2020-IDSP-17136-20783 dated Shimla-9 the  
Copy for information and necessary action:

1. Secretary (Health) to the Govt. of Himachal Pradesh.
2. All the Deputy Commissioners, in Himachal Pradesh.
3. Mission Director, National Health Mission, Himachal Pradesh.
4. All the Chief Medical Officers, in Himachal Pradesh.
5. All the Medical Superintendents, Himachal Pradesh.
6. All the members of the committee.



No! - 1843 / Email

Date! - 17/05/21

ADc/covidcell  
DC  
17/5/21

Order be prepared pl.  
Shaban  
17/05/2021  
Rajesh Thakur