



**OFFICE OF THE CHIEF DISTRICT MEDICAL AND PUBLIC HEALTH
OFFICER, SAMBALPUR, ODISHA**



Tender No. 436

Date: 16.05.2018

**Notice for Invitation of Tender for Providing Healthcare Information
System in District Head Quarters Hospital, Sambalpur**

Date for Availability of Tender	: 16.05.2018 to 30.05.2018
In the website of respective district	: Sambalpur.nic.in
Last Date for Submission of Tender	: 30.05.2018 Time: 12:00 PM
Date, time & venue of Opening Tender	: 31.05.2018, Time: 12 Noon Office of the CDMO, Sambalpur
Address for submission	: Office of the CDMO, Sambalpur
Earnest Money Interest)	:Rs.2,00,000/- (Refundable without Interest)
Tender paper cost	: Rs. 2,240/- (Non-refundable)

Sealed tender are invited from interested reputed dealer/suppliers for providing **Supply, Installation, Commissioning of remote Information Kiosks along With Integrated Hardware and Software with Three Year (One+ two Years) Comprehensive Maintenance for all the Supplied Hardware and Software & Blood Bank Software at District Headquarter Hospital DHH, Sambalpur** as per the Specification given below for **Supply, Installation, Commissioning in District Headquarter Hospital DHH, Sambalpur**. The evaluation forms & format of quotation completed in all respect should reach the undersigned on or before **30.05.2018 by 12:00 pm**. The quotation shall be opened on the next day **31.05.2018, Time: 12 Noon, at the Office of the CDMO, Sambalpur** in presence of the bidders or their authorized representatives.

The undersigned reserves the right to reject all or any of the tender without assigning any reason thereof.

Technical Specification

SL. NO.	DESCRIPTION GOODS	SPECIFICATION	QTY.	WARRANTY
A- KIOSK SOFTWARE & APPLICATION				
1	KIOSK (ISO CERTIFIED) (32 INCH FULL HD DISPLAY) WITH SOFTWARE FOR HOSPITAL INFORMATION SYSTEM (INCLUDING INSTALLATION)	<p align="center"><u>HARDWARE</u></p> <p>CONFIGURATION</p> <ul style="list-style-type: none"> • WINDOWS 7 OPERATING SYSTEM, MS- OFFICE 2007, INTEL CORE-i3 6 GEN, 4 GB RAM, 500 GB HDD, 1 GB GRAPHICS, <p>CONNECTIVITY</p> <ul style="list-style-type: none"> • AV INPUT: HDMI X 1, COMPONENT (BNC) X 1, COMPOSITE (RCA) X 1, COMPOSITE (BNC) X 1, S-VIDEO X 1, AUDIO (L/R) X 2 • AV OUTPUT: COMPOSITE (BNC) X 1, AUDIO (L/R) X 1 • PC: VGA-IN D-SUB 15HD, VGA-OUT D-SUB 15HD, DVI-D X 1, RS232 D-SUB9, RS232 D-SUB9 OUTPUT, 3.5 MM PC AUDIO INPUT X 1 <p>CONVENIENCE</p> <ul style="list-style-type: none"> • ENERGY-SAVING FUNCTIONS: SMART POWER • KEYBOARD CONTROL: HIDDEN, LOCKABLE • PICTURE IN PICTURE: PBP, PIP, POP • PICTURE PERFORMANCE: ADVANCED COLOUR CONTROL • PLACEMENT: LANDSCAPE • REMOTE CONTROL SIGNAL: LOCKABLE • SCREEN-SAVING FUNCTIONS: PIXEL SHIFT, LOW BRIGHTNESS <p>DIMENSIONS</p> <ul style="list-style-type: none"> • BEZEL THICKNESS: 44.5 MM VERTICAL, 46 MM HORIZONTAL • PRODUCT WEIGHT: 98 KG • SET DIMENSIONS (W X H X D): 1024 X 1380 X 560 MM <p>OPERATING CONDITIONS</p> <ul style="list-style-type: none"> • MTBF: 50,000 HOUR(S) • RELATIVE HUMIDITY: 5 - 90 % • TEMPERATURE RANGE (OPERATION): 0 - 40 °C <p>PICTURE/DISPLAY</p> <ul style="list-style-type: none"> • BRAND: LG/SAMSUNG/SONY • DISPLAY TYPE: LED • ASPECT RATIO: 16:9 • BRIGHTNESS: 500 CD/M² • CONTRAST RATIO (TYPICAL): 1400:1 • DIAGONAL SCREEN SIZE: 32 INCH / 80 CM • DISPLAY COLOURS: 1.06 BILLION COLOURS • OPTIMUM RESOLUTION: 1920 X 1080 @ 60 HZ • PANEL RESOLUTION: 1920 X 1080P • PICTUREENHANCEMENT: 3/2 -2/2 MOTION PULL DOWN, 3D COMBFILTER, MOTION COMPENS. 	1	1 YEAR

		<p>DEINTERLACING, PROGRESSIVE SCAN, 3D MA DEINTERLACING, DYNAMIC CONTRAST ENHANCEMENT</p> <ul style="list-style-type: none"> •PIXEL PITCH: 0.485 X 0.485 •RESPONSE TIME (TYPICAL): 5 MS •VIEWING ANGLE: 178° (H)/178° (V) <p>POWER</p> <ul style="list-style-type: none"> •CONSUMPTION (ON MODE): TYPICAL 135 W •MAINS POWER: 90-264 VAC, 50/60 HZ •STANDBY POWER CONSUMPTION: < 1 W <p>SOUND</p> <ul style="list-style-type: none"> • BUILT-IN SPEAKERS: 2 X 7 W (8 OHM) <p>SUPPORTED DISPLAY RESOLUTION</p> <p>COMPUTER FORMATS VIDEO FORMATS</p> <ul style="list-style-type: none"> •1080P 50, 60 HZ <p>INTERACTIVITY</p> <p>MULTI-TOUCH TECHNOLOGY: 6 TOUCH POINTS SIMULTANEOUSLY, INFRARED TOUCH, USB CONNECTION, 4-MM SAFETY GLASS</p> <p style="text-align: center;"><u>SOFTWARE</u></p> <p>KIOSK SOFTWARE FOR HOSPITAL INFORMATION SYSTEM: 4 NOS OF DYNAMIC MODULES WITH ADMIN PANEL (IN ENGLISH & ODIYA LANGUAGE)</p> <ol style="list-style-type: none"> 1. MEDICINE STOCK WITH SEARCH OPTION 2. DOCTORS DUTY LIST (EMERGENCY AND GENERAL) 3. ALL OPD AND DEPARTMENT LIST WITH DOCTORS (IN CHARGE) NAME & TIME 4. BLOOD STOCK AVAILABILITY IN BLOOD BANK <p>3 NOS OF STATIC MODULES (IN ENGLISH & ODIYA LANGUAGE)</p> <ol style="list-style-type: none"> 1. CITIZEN CHARTER 2. HOSPITAL MAP 3. SERVICES 		
2	SERVER PC (ALL IN ONE) (INCLUDING INSTALLATION)	SERVER PC (BRANDED) HP/LENOVO/DELL /HCL/ACER BRANDED ALL IN ONE SERVER PC WITH INTEL core I3 PC2D - PDC PROCESSOR, 4 GB RAM, 1000 GB HDD, GRAPHICS, 20" FULL HD 1920X1080P LED DISPLAY. 1 YEAR ON SITE COMPANY WARRANTY	1	1 YEAR
B- ANDROID APP AND HOSTING				
1	ANDROID APP HOSTING (INCLUDING INSTALLATION)	ANDROID MOBILE APP & WEB APPLICATION WITH ONLINE HOSTING FOR HOSPITAL INFORMATION SYSTEM: ANDROID MOBILE APP WITH ADMIN PANEL DESIGNED FOR HOSPITAL INFORMATION SYSTEM, DHH, SUNDARGARH WITH 1 YEAR OF INTERNET SPACE & HOSTING	1	1 YEAR
C- MEDICINE STOCK SCROLLING SOFTWARE				

1	DESKTOP COMPUTER & SOFTWARE FOR SCROLLING OF STOCK POSITION OF DRUGS AND CONSUMABLE (INCLUDING INSTALLATION)	<p style="text-align: center;"><u>HARDWARE</u></p> <p>AIO PC (BRANDED): HP/LENOVO/DELL /HCL/ACER BRANDED AIO PC WITH INTEL PC2D - PDC PROCESSOR, 2 GB RAM, 500 GB HDD, HD GRAPHICS, 19" FULL HD LED DISPLAY. 1 YEAR ON SITE COMPANY WARRANTY</p> <p style="text-align: center;"><u>SOFTWARE</u></p> <p>1 NOS OF DYNAMIC MODULE FOR STOCK POSITION OF AVAILABLE STOCK POSITION OF DRUGS AND CONSUMABLE WITH ADMIN PANEL</p>	1	1 YEAR
2	ANDROID MOBILE APPLICATION FOR STOCK POSITION OF DRUGS AND CONSUMABLE (INCLUDING INSTALLATION)	<p>SPECIFICATIONS: ANDROID MOBILE APP & WEB APPLICATION WITH ONLINEHOSTING FOR FOR STOCK POSITION OF DRUGS AND CONSUMABLE: ANDROID MOBILE APP WITH ADMIN PANEL DESIGNED FOR STOCK POSITION OF DRUGS AND CONSUMABLE, DHH, SAMBALPUR WITH 1 YEAR OF INTERNET SPACE & HOSTING</p>	1	1 YEAR

Instructions to Bidders

3.1 Submission of the Proposal

- a) The proposal shall be submitted in a sealed envelope with clear inscription as "PROPOSAL FOR Providing Healthcare Information System, to DHH, Sambalpur RFP REFERENCE NO....." on top of if before due date and time.
- b) The proposal shall be in two parts i.e. Cover-A and Cover-B. "Cover-A" shall contain the Technical Proposal and "Cover-B" shall contain the Financial Proposal.
- c) Technical and Financial proposal shall be submitted separately in sealed covers with clear inscription as "TECHNICAL/ FINANCIAL PROPOSAL; REF REFERENCE NO....." on top of respective covers and both the sealed envelopes shall be sealed in a third envelop with required inscription on it as mentioned in Clauses (a) above.

3.2 Contents of the Proposal

- a) The technical proposal in additional to proof of eligibility shall contain:
1. All the information, documents and clarifications as required under Annexure 1 & TOR.
 2. EMD (in form of DD/FDR) and RFP Document Cost (in form of DD).
 3. Copy of the RFP Document signed on every page by the duly authorized signatory and content of document should be submitted with flagging and page numbering with a page of contents on first page.

4. Authorization Certificate issued by the Agency for the signatory signing the documents submitted to RKS, DHH, Sambalpur for this Tender.

B) The Financial Proposal shall be submitted in the format given in Annexure 2.

3.3 Evaluation and Selection

- a) The proposal shall be evaluated in two stages i.e. technical evaluation and financial evaluation.
- b) Those applicants who shall qualify in the technical evaluation shall be eligible for participation in Financial Proposal Opening.
- c) For financial evaluation, price excluding Tax shall be taken in to consideration.
- d) Financial Bids shall be opened in the presence of the technically qualified bidders' representatives, who choose to attend in person at the address given below-

CHIEF DISTRICT MEDICAL AND PUBLIC HEALTH OFFICER, DISTRICT HEADQUARTERS HOSPITAL, MODIPARA, SAMBALPUR-768002 (ODISHA)

3.4 Award of Contract

- a) Contract shall be awarded to the Firm whose proposal will be determined to be substantially responsive and who has offered the lowest evaluation bid price.
- b) In case two or more technically qualified Firms quote the same lowest price, the Firm with the higher mark in the technical bid shall be awarded the contract.
- c) In case two or more technically qualified Firms having same technical scores quote the same lowest price, the Firm having the highest average turnover in last 3 Financial Years among the lowest bidders shall be awarded the contract.
- d) Any effort by a Firm to influence the employer in its decision on bid evaluation or placement of work order may result in rejection of the Firm's offer.
- e) Any legal dispute arising out of this is subject to Sambalpur Jurisdiction only.

TERMS AND CONDITIONS:

1. BID PRICE :

- 1.1** Bid price should be inclusive of Supply, Installation & Transportation of goods.
- 1.2** All duties, taxes and other levies payable by the dealer under the contract shall be included in the total price.
- 1.3** The rates quoted by the bidder shall be fixed for the duration of the contract and shall not be subject to adjustment on any account.
- 1.4** The price should be quoted in Indian Rupees only.

1.5 One year guarantee of the products supplied from the date of purchase of delivery of products.

2. QUOTATION SUBMISSION:

The bidder can submit the quotation for any one of the items or for all items together in one quotation form.

3. VALIDITY OF QUOTATION:

Quotation shall remain valid for a period OF ONE YEAR after the date specified for submission.

4. EVALUATION OF QUOTATIONS:

The purchaser will evaluate and compare the quotations determined to be substantially responsive i.e. which

4.1 Are properly signed.

4.2 Confirm to the terms & conditions and specifications.

4.3 The quotations would be evaluated for each item.

5. INSTRUCTIONS TO BIDDERS ELIGIBILITY CRITERIA:

At the time of submission of bid response, the Bidder should conform and submit the following documents to and be able to produce original documents of the following:-

5.1 Demonstrate the software in front of the committee.

5.2 The bidder should be a company/ registered dealer/ Manufacturer in India under companies Act 1956 and operating in IT Services in Odisha as of 31st March 2018.

5.3 The bidder must have a registered office in the state of Odisha.

5.4 The bidder must have PAN and registered with GST.

5.5 The bidder should have a proven track record of successful implementation of at least one dynamic Hospital Information software worth of ₹ 10, 00, 000/- (Rupees Ten Lakhs) or more for any Govt. Hospital in Odisha.

5.6 The bidder shall not be under a declaration of ineligibility for corrupt or fraudulent practices or blacklisted by any of the Government/PSU.

5.7 The bidder must install the software in our Hospital, within 15 days from the date of work order issued.

5.8 If any breakdown in software or hardware occurs, the bidder must provide technical support within 2 Hours from the complain register time.

5.9 The Bidder is not permitted to modify, substitute or withdraw their Proposal after submission

The undersigned reserves the right to reject all or any of the tender without assigning any reason thereof.

-SD-

**Chief District Medical and Public Health Officer,
Sambalpur**

EVALUATION FORM

TECHNICAL BID*

1	NAME OF THE SUPPLIER	
2	FULL ADDRESS OF SUPPLIER'S: TELEPHONE NO. FAX NO. E-MAIL ADDRESS:	
3	ARE YOU A DEALER/ SUPPLIER (DEALER CERTIFICATE TO BE ATTACHED)	
4	TIN / PAN NO. (WITH COPY OF CERTIFICATE)	
5	DEMONSTRATION OF SOFTWARE AVAILIABLE AT PRESENT FOR DEMONSTRATION – SATISFACTORY/ OR UNSATISFACTORY	
6	WORK EXPERIENCE - The bidder should have a proven track record of successful implementation of same software for Hospital Information system worth of ₹ 10, 00, 000/- (Rupees Ten Lakhs) or more for any Govt. Hospital in Odisha.	
7	SERVICE / MAINTENANCE / CMC-(Comprehensive – three years (1+2) If any breakdown in software or hardware occurs, the bidder must provide technical support within 2 Hours from the complain register time	
8	Details of Local Contact Person (Sambalpur): Phone no. Address:	

I/WE DO HEREBY CERTIFY THAT THE ABOVE MENTIONED PARTICULARS ARE TRUE AND CORRECT.

DECLARATION BY THE BIDDER:

It is hereby declared that i / we the undersigned, have read and examined all the terms and conditions etc. Of the quotation call notice for which i / we have signed and submitted the bid under proper lawful power of attorney. It is also certified that all the terms and conditions of the tender document are fully acceptable to me / us and i / we will abide by the conditions of the terms and conditions. This is also certified that our principal manufacturing firm have no objection in signing the purchase contract if the opportunity for the supply of the items against this tender is given to me / us.

SIGNATURE:

SEAL:

DATE:

ADDRESS:

FINANCIAL BID*

SL. NO.	DESCRIPTION GOODS	QTY.	QUOTED UNIT RATE IN RS.	TOTAL AMOUNT
A- KIOSK SOFTWARE & APPLICATION				
1	KIOSK (32 INCH FULL HD DISPLAY) WITH SOFTWARE FOR HOSPITAL INFORMATION SYSTEM (INCLUDING INSTALLATION)	1		
2	SERVER PC (INCLUDING INSTALLATION)	1		
TOTAL COST IN RUPEES OF "A" EXCLUDING GST				

B- ANDROID APP HOSTING				
1	ANDROID APP HOSTING (INCLUDING INSTALLATION)	1		
TOTAL COST IN RUPEES OF "B" EXCLUDING GST				

C- MEDICINE STOCK SCROLLING SOFTWARE				
1	DESKTOP COMPUTER & SOFTWARE FOR SCROLLING OF STOCK POSITION OF DRUGS AND CONSUMABLE (INCLUDING INSTALLATION)	1		
2	ANDROID MOBILE APPLICATION FOR STOCK POSITION OF DRUGS AND CONSUMABLE (INCLUDING INSTALLATION)	1		
TOTAL COST IN RUPEES OF "C" EXCLUDING GST				

NB:-

- a) The lowest price quoted by the bidder will be considered as lowest-1 bidder
- b) Bidders shall quote Financial bid individually i.e. "A", "B", "C"
- c) I/we agree to other terms and conditions of the tender and also confirm we will provide the materials as per the standard specified in the document.

SIGNATURE OF THE BIDDER

DATE:

SEAL: