

S.L.No - 10

Department of Information Technology
Government of Bihar

Letter No: 07-IT-52(1)-2012-1012

Date: 02/08/2018

From,

Abhay Kumar
Special Secretary,
Information & Technology Department,
5th Floor, Technology Bhawan, Bailey Road,
Patna-800015

To,

All Principle Secretary/Secretary,
All HODs of Directorate/Corporation/Society
All District Magistrates
Bihar

Sub: Regarding usage of services through MSDG (SMS Service) in different IT projects

Sir,

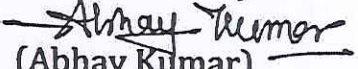
With respect to above mentioned subject, MSDG (Mobile Service Delivery Gateway) services are being used in various IT projects across the state. Various G2C, G2G, G2B services essentially requires SMS Gateway integration for seamless service.

It has been observed that the SMS service is being availed from NIC, however the Mobile Seva initiative of CDAC is provided by IT Department at no cost to the departments for all PUSH/PULL SMS services.

It is requested therefore to have your individual SMS account created and integrate it with your services/applications.

Contact Person for SMS account creation:
Kumar Abhishek (Consultant- IT Department)
8149031981
Kr.Abhishek@semt.gov.in

Yours Sincerely


(Abhay Kumar)
Special Secretary

Cc: State Information Officer, NIC Patna



MOBILE SERVICES DELIVERY GATEWAY (MSDG)

Application for Pull/Push SMS Service Registration

Name	Mr/ Ms/ Dr.	
Designation		
Department/ Org.		
Address		
Telephone (O)	Fax (O)	
Mobile No.		
Email Address		

--- Sub-Account & Service Details ---

User ID/ Login ID (8 chars max.)		Password	
Push SMS Credits	500/ 1000/ 2500/ 5000/ 10000/.....SMS		
Purpose	<input type="checkbox"/> Individual SMS (Official) <input type="checkbox"/> Bulk SMS through Application (URL: http or https://) <input type="checkbox"/> Both (Individual SMS and Bulk SMS)		
Keyword		Sub-Keyword	
HTTP URL			
Method Type	<input type="checkbox"/> GET <input type="checkbox"/> POST		
Http Client Version			
Service Name			
Service Description			
Server IP Address			

Note: All the entries above are mandatory. The User ID/ Login ID will be generated based on the availability and policy issued by CDAC/ Govt. of India. A Fee of Rs. 11 Paise + Taxes would be charged per Push SMS. Standard VAS charges shall apply for the Pull SMS based on Telecom Operator being used. Please visit <http://ma.gov.in> for further details. I/ We agree to all the T&C mentioned overleaf and will ensure its compliance.

Signature of the Applicant with Seal

Date: _____

Signature of HOD with Seal

--- For Office Use Only ---

User ID Created	BIHAREDISTRICT-	Password	
Remarks (if any)			

Signature of In-charge/ OIC (MSDG) with Name & Designation



Government of Bihar
Department of Information Technology



Terms & Conditions

1. Department Of Information Technology, Government of Bihar shall extend the "Short Message Service (SMS) Connectivity" offered by CDAC, Govt. of India undertaking to all the Govt. departments and agencies across the nation.
2. The SMS Services are provided on an "AS IS and A VAILABLE" basis without warranties of any kind, either express or implied, including but not limited to warranties of title, non-infringement or implied warranties of merchantability of fitness for a particular purpose.
3. C-DAC shall provide SMS termination capability on reasonable efforts basis on all available mobile networks in India, both GSM & CDMA.
4. The service would enable the end-user/ department/ agency to send SMS or Transactional message from an web/ application software across India as per the agreed terms and conditions and cannot be extended further to any other end-user/ department/ agency.
5. End-user/ department/ agency shall not send or attempt to send any international SMS.
6. No Promotional and Unsolicited Commercial Communication i.e. any message, voice or SMS, made through telecommunications service, which is transmitted for the purpose of informing about, or soliciting or promoting any commercial transaction in relation to goods, investment or services shall be sent by end-user/ department/ agency.
7. End-user/ department/ agency shall make reasonable efforts not use the C-DAC's SMS connectivity for any other purpose not envisaged under this application form and or for transmitting SMS's which are obscene, abusive, offensive, unlawful, illegal, sensitive in nature, communal, unauthorized, or compromising the National Security etc. or which are in violation of any Applicable Laws, public policy, any statutory directives or orders for the time being in force. The use of the Services for anti-national activities would be construed as an offence punishable under the Indian Penal Code or other applicable law.
8. The end-user/ department/ agency shall use the services in compliance to the applicable laws i.e. Cyber Law, the Indian Telegraph Act, The Wireless Telegraphy Act, TCCCP Regulations and the Telecom Regulatory Authority of India Act from time to time.
9. End-user/ department/ agency shall be solely responsible and liable for any wrong and/or illegal message being transmitted through SMS connectivity or for any use of the Services in violation of TCCCP Regulations and shall take necessary corrective action.
10. DIT/ CDAC has no control on delivery rate and that it varies based on the response of telecom networks of the operators. Therefore, no assurances are made by the C-DAC in respect of delivery rate.
11. DIT/ CDAC may refuse, curtail, modify, suspend, disconnect or terminate the services in whole or in part at any time if so directed by any statutory authority or judicial forum.
12. DIT/ CDAC shall not be liable to Customer for any loss, costs or damage whatsoever or howsoever caused, arising directly or indirectly in connection with the Services.
13. End-user/ department/ agency shall be required to pay penalty as may be specified by TRAI/ Telcos, on issue of each notice for sending unsolicited commercial communication, an amount, as applicable (First Notice: Rs. 25000/-, Second Notice: Rs. 75,000/-, Third Notice: 80,000/-).
14. In case of issue of Third notice by the Access Provider to the End-user/ department/ agency for sending unsolicited commercial communication, without prejudice to the amount which shall be paid by him, the telecom resources allotted to him shall be disconnected without any further notice. The Access Provider shall intimate the name of the end-user/ department/ agency to the agency maintaining the National Telemarketer Register for entering the name in the black list and it shall not be removed from the black list before the completion of the period of two years from the date of entering his name in such black list.
15. End-user department should timely make the payment i.e. SMS charges (0.11 Paisa per SMS + applicable taxes), upon receiving intimation from DIT/ designated agency. No charges would be levied for the SMS sent uptill 18th September 2013.
16. The End-user/ department/ agency will pay promptly inter connect utility termination charges (IUC) at the rate of Re. 0.11 (Eleven paisa only) per Promotional Messages, if any, sent by him as levied by TRAI vide its notification No.352-4/201 1-CA (QoS) dated October 25, 2011. Such interconnect charges shall be separate and the end-user/ department/ agency shall be liable to pay the inter-connect charges unconditionally in the true letter and spirit of said TRAI notification.

I/ We agree to all the T&C mentioned above and will ensure its compliance.

Signature of the Applicant with Seal Date: _____