

Chief Medical & Health Officer Raipur

**EXPRESSION OF INTEREST (EOI)FOR
SELECTION OF AGENCY FOR“PROVIDING SERVICES FOR MANAGEMENT OF
COVID CARE CENTRE & ISOLATION HOSPITAL ATRAIPUR”**

ISSUE DATE:27thJULY2020

Eoi REF.: CMHO/2020/Covid19/ 609

**Chief Medical & Health Officer
CMHO Office Raipur, Chhattisgarh**

Expression of Interest (Eoi) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

**Chief Medical and Health Office
District Raipur, Chhattisgarh**

Notice of Inviting Applications for providing Health Care Services in Covid Care Centre & Isolation Hospital

Released on 27/07/2020

Applications/proposals are invited from Private Health Care Service Providers for providing health care services to asymptomatic COVID-19 positive patients. Applicants should be a single service provider to participate in this Eoi.

Scope of work: To operate and manage the Covid Care Centre & Isolation Hospital located at Raipur, Chhattisgarh.

Application document can be obtained from office / website – www.raipur.gov.in

Eoi Ref Number	<u>CMHO/2020/Covid19/609</u>
Date of issue of document	27 July 2020
Last date and time of submission of Eoi	On or before 05:00 PM, 31 July 2020
Date, Time & Venue of opening & evaluation of applications:	01 August 2020 at 11:00 am Chief Medical and Health Officer Department of Health and Family Welfare, District – Raipur (C.G.) Pin-492001
Contact Person and Contact Number	Chief Medical and Health Officer Phone no: 0771-2535315 Mobile no: 9425516797
Address of Communication	Chief Medical and Health Officer Department of Health and Family Welfare, Behind DKS Hospital, Raipur District – Raipur (C.G.) Pin-492001

Chief Medical and Health Officer
Department of Health and Family Welfare,
District – Raipur (C.G.)

Expression of Interest (Eol)

Eol REF.: CMHO/2020/Covid19/609

This Eol Document is being published by Chief Medical & Health Officer (CMHO) Raipur, Chhattisgarh for the "Selection of Agency for "Providing Services for management of COVID Care Centre & Isolation Hospital at Raipur" to augment the health care services to asymptomatic COVID-19 positive patients.

CMHO, Raipur, Government of Chhattisgarh ("the Authority") intends to engage agency for "Providing Services for management of COVID Care Centre & Isolation Hospital at Raipur. The scope broadly includes proposal for deploying Private Health Care service provider for providing health care services to asymptomatic COVID-19 positive patients at Raipur.

1.1 Brief description of Bidding Process

The Authority has adopted a Single-stage Two envelope bidding process (the "**Bidding Process**") for selection of the Bidder for award of the Project and invites Bids from eligible parties (the "**Bidders**" or "**Applicants**"), for the Project in accordance with the terms of this Eol.

(i) The Bidder shall submit in **separate envelopes**, the Qualification Proposal (the "Qualification Proposal") and the financial offer as per **Annexure-D** (the "Financial Proposal") as part of the Bid. Both these envelopes (containing Qualification Proposal and Financial Proposal) would be submitted in a single outer envelope. The Bid document should be submitted as per clause 5.6 of this Eol. In case both Financial Proposal and Qualification proposal are submitted in the same envelope, the Eol shall be outrightly rejected. The Qualification Proposal involves qualification of interested parties based on their Technical Capacity in accordance with the provisions of this Eol. Based upon the Qualification Proposal submitted by the Bidders, the Authority shall shortlist Bidders whose Financial Offers are eligible for opening in next step in accordance with the terms specified in the Bidding Documents. The Bid shall be valid for a period of not less than 180 days (one hundred and eighty days) from the Bid Due Date.

(ii) Interested parties may download the Eol documents from the website <https://raipur.gov.in>. This Eol contains information about the Project, bidding process, Bid submission, qualification and Financial Proposal requirements.

1.1.1 As part of the Qualification Proposal, Bidder(s) would be required to furnish all the information as specified in this Eol and any other documents provided by the Authority. The criteria of pass/fail for the Qualification Proposal of the Bidders shall depend upon the Bids being responsive in terms of this Eol document and upon their meeting in entirety the minimum eligibility and qualification criteria as laid down in this Eol document.

1.1.2 The Financial Proposal, of only those Bidders who are found to be eligible as per the evaluation of their Qualification Proposal shall be opened and evaluated.

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- 1.1.3 Bidders are invited to examine the situation in greater detail, and to carry out, at their cost, such studies as may be required for submitting their respective Bids for award of contract for Selection of Agency for "Providing Services for management of COVID Care Centre & Isolation Hospital at Raipur".
- 1.1.4 Bids are invited on the **basis of the cost per day per patient** as per clause 3.5 of this Eol, to be paid by the Authority to the bidder as per the provisions of this Eol. Such payments are to be done by the authority to the Selected Agency on monthly basis.
- 1.1.5 The duration of the agreement will be 6 (Six) months. The agreement may be further extended for a period as per the requirement of CMHO, RAIPUR, on the same prevailing rates and no escalation shall be applicable on the basis of satisfactory performance and to the concurrence of both the parties.
- 1.1.6 In this Eol, the term "**Lowest Bidder**" shall mean the Bidder who quotes the least cost per day per patient (L1). The Cost quoted will be inclusive of all cost related to medicine, consumables, PPE, meals, including expenses, overheads, service charges etc. as per the requirement of this Eol and profits inclusive of applicable taxes. **The ceiling rate per bed per day has been fixed as Rs. 1,200/- beyond which the rates will not be considered.**
- 1.1.7 Generally, the Lowest Bidder shall be the Selected Bidder. The remaining Bidders shall be kept in reserve and may, in accordance with the process specified in the Eol, and may be invited to match the Bid submitted by the Lowest Bidder in case such Lowest Bidder withdraws or is not selected for any reason. In the event that none of the other Bidders match the Bid of the Lowest Bidder, the Authority may, in its discretion, invite fresh Bids from the remaining Bidders or annul the Bidding Process, as the case may be.
- The Lowest Bidder shall not be allowed to participate, in the fresh bids invited by the Authority, in case the Lowest Bidder is rejected due to non-acceptance of Letter of Intent issued by the Authority or due to misrepresentation made by the Lowest Bidder in the first round of bidding for this Project.
- 1.1.8 Further and other details of the Bidding Process to be followed and the terms thereof are spelt out in the subsequent sections of this Eol.
- 1.1.9 CMHO, RAIPUR reserves the absolute right to cancel, change, alter or replace the Eol and its Bidding Process and/or the whole Project itself, without any reason thereof or providing any prior notice to any person including the Applicants or Bidders, as the case may be.

No.	EVENT DESCRIPTION	DATE
1.	Date of issue of document	27-07-2020
2.	Last date of submission of Bid (Bid Due Date)	Up to 5:00 P.M. on or before 31-07-2020
3.	Date for opening of Technical Bid	At 11:00A.M. on 01/08/2020

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No.	EVENT DESCRIPTION	DATE
4.	Date of opening of Financial Bid	To be informed later
5.	Letter of Award	To be informed later
6.	Validity of Bids	180 days from Bid Due Date
7.	Signing of Service Agreement	To be informed later
8.	Contact Person	CMHO, Raipur
9.	Address for Communication	Chief Medical & Health Officer (CMHO) CMHO Office, Raipur, Chhattisgarh

Note: In case any above mentioned date lies on public holiday, the next working day shall be considered as such date.

Authority will endeavour to adhere to the dates indicated above. However, it reserves the right to effect changes to the above dates, if the need arises. Such change, if any, would be uploaded at Authority's website from time to time.

1.1.10 Nodal Officer

For any additional information pertaining to this Eol, the following Officer may be contacted:

Chief Medical & Health Officer (CMHO)
CMHO Office, Raipur, Chhattisgarh

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Acronyms

Eoi	Expression of Interest
Goi	Government of India
GoCG	Government of Chhattisgarh
PQ	Pre-Qualification
CA	Chartered Accountant
CMHO	Chief Medical and Health Officer, Raipur (the "Authority")
RT-PCR	Reverse Transcription Polymerase Chain Reaction
MoHFW	Ministry of Health Family Welfare
ICU	Intensive Care Unit
MoU	Memorandum of understanding
MCI	Medical Council of India
MD	Doctor of Medicine
COVID19	Coronavirus disease 2019

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2 Disclaimer

The purpose of the document is to provide the Applicants with information to assist the formulation of their Eol application or response to Eol Document ("the Application").

The information provided in this Eol Document, to the Applicants is on a wide range of matters, some of which depends upon interpretation of law. The Applicants may conduct their own independent assessment, visits, investigations and analysis and check the reliability, accuracy and completeness of the information at their end and obtain independent advice from relevant sources as required before submission of their Eol application.

Furthermore, the information provided in this Eol Document is not intended to be an exhaustive account of statutory or commercial requirements and should not be regarded as a complete or authoritative statement of law. CMHO, RAIPUR along with its directors, associates, employees, affiliates, consultants make no representation or warranty and shall have no liability to any person including the Applicant under any law, statute or by any rule and/or regulation made thereunder, tort, equity, principles of restitution, unjust enrichment or otherwise for any loss, damage, costs or expenses which may arise from or be incurred or suffered on account of anything contained in this Eol Document or otherwise, including the accuracy, adequacy, correctness, reliability or completeness of the Eol Document, any assessment, assumption, statement or information contained therein or deemed to form part of this Eol Document or arising in anyway in this subject.

Chief Medical & Health Officer (CMHO), Raipur or any of its employees or advisors / representatives shall incur no liability under any law, statute, rules or regulations as to the accuracy or completeness of the Eol Document. CMHO, RAIPUR reserves the right to change any or all conditions/ information set in this Eol Document by way of revision, deletion, updating or annulment through issuance of appropriate addendum as the organisation may deem fit without assigning any reason thereof.

CMHO, RAIPUR will not entertain or be liable for any claim for costs and expenses in relation to the preparation of the Eol applications to be submitted in terms of this Eol Document which shall be borne entirely by the Applicant.

The information contained in this Eol Document or subsequently provided to the prospective Applicants, whether verbally or in documentary or any other form by or on behalf of CMHO, RAIPUR or any of its employees or advisors, shall be considered confidential and is not to be reproduced/ adopted/ displayed for any purpose whatsoever, without the express written consent of CMHO, RAIPUR.

The Applicants shall permit CMHO, RAIPUR to make as many copies of the Application or internally circulate the contents of the Application as required.

3 Introduction and Background

3.1 Introduction

- a. Coronaviruses are a large family of viruses that are known to cause illness ranging from the common cold to more severe diseases such as Middle East Respiratory Syndrome (MERS) and Severe Acute Respiratory Syndrome (SARS). A novel coronavirus (COVID-19) was identified recently in 2019 that has not been previously identified in humans. While some persons infected with COVID-19 remain asymptomatic, others (particularly older people and persons with comorbidities) can become seriously ill. As per WHO, this pandemic control requires three strategic actions: containment, social distancing, and protecting vulnerable populations. Containment can be achieved by establishing widespread COVID-19 testing & treatment facilities, particularly for the people who are most vulnerable and at higher risk of acquiring or transmitting the infection.

3.2 About Raipur

- a. Raipur is the largest urban centre in Chhattisgarh with a population of 10,27,264 (as per census 2011). Raipur city is the administrative headquarters of the Raipur district.
- b. Raipur is an industrial hub, offering income generating opportunities and activities to a larger population. Industrialisation has led to the establishment of allied industries as well, and the service sector has also flourished. City's economy is driven by trade and commerce, services, banking, real estate, industries and mining activities in the peripheral regions. Raipur is a major commercial hub of Central India and it serves adjacent states like Madhya Pradesh, Maharashtra and Odisha etc. The city has many prominent institutions such as NIT and AIIMS with a literacy of 75%.

3.3 About the Project

- a. COVID-19 health care services are available on a very limited basis in COVID Care Centres & Isolation Hospitals in Raipur City. In accordance with State's containment & recovery strategy and to extend services to cater larger population, CMHO, RAIPUR intends to hire experienced agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur". The strategy shall revolve around:
 - i. Operation & Management of 250 Bedded COVID Care Centre & Isolation Hospital at Raipur. The number of beds may be increased or decreased as per requirement. Authority may add more COVID Care Centre(s) at other locations in Raipur at the same rates discovered in this Tender in the scope of Selected Agency.
 - ii. Hospitalization and treatment of confirmed asymptomatic COVID-19 patients at COVID Care Centre & Isolation Hospital.
 - iii. **If required additionally, the Authority may hire other agencies (health service provider) also to provide the services stipulated in this Eol. Such hiring shall be done on the same rates discovered under this Eol subject to meeting the required technical criteria provided in this Eol by such agencies. All the other terms & conditions shall remain the same as mentioned in this Eol.**

3.4 Scope of Work

3.4.1. General Obligation:

- a. The primary obligation of the Selected Agency will be to Provide Services for management of COVID Care Centre & Isolation Hospital at Raipur to undertake treatment of confirmed COVID-19 patients.
- b. The selected applicant must sign the MoU/Agreement in the judicial paper with the CMHO, RAIPUR within 5 days of the receipt of the Letter of Award (LOA) from the CMHO, RAIPUR, failing to do so will result in denial of the offer and the Authority will proceed further to offer contract to the next suitable applicant.
- c. The scope of work shall include, but not limited to, maintenance and clinical management of Covid-19 Health Care Centre and each part thereof and perform other function and duties, as per the norms prescribed. In essence, complete operating and management of setup as per COVID-19 Guidelines.

3.4.2. Human Resources:

- a. The selected agency is required to arrange minimum staff for managing asymptomatic COVID-19 positive patients as per table below:

SI No.	Cadre	Number
1	Consultant-MD Medicine/Pulmonology	On call (as and when required)
2	Resident-MBBS at least 3, rest can be mix of Aayush/ RMA/ Dentist	3-6 (including staff who are off-duty for quarantine (period as per updated guidelines)
3	Nursing Staff	15-20 (including staff who are off-duty for quarantine period as per updated guidelines)
4	Housekeeping Staff	15-20 (including staff who are off-duty for quarantine period as per updated guidelines)
5	Ward boy	10 (including staff who are off-duty for quarantine period as per updated guidelines)

- b. The Selected Agency will engage its own Medical/Paramedical and other related staff for providing services and will ensure that these personnel are always available at the pre-decided timings. The said personnel would also reside in premises provided by Selected Agency. In case of leave or absence of any personnel, the Selected Agency would be duly bound to provide an alternative so that the hospital does not, at any point of time, become non-functional due to the lack of the required personnel.
- c. The COVID Care Centre & Isolation Hospital should be manned by manpower all the time as per the requirement of this Eoi;
- d. The selected agency will provide Personal Protective Equipment for medical staff, housekeepers, ward boy and other involved in the hospital maintenance.
- e. It is the responsibility of the Selected Agency to provide adequately trained manpower as per the requirement of this Eoi;
- f. The responsibility of protecting staff against COVID-19 and other infectious diseases shall be the responsibility of Selected Agency and the Selected Agency shall in no way hold the CMHO, Raipur, Government of CG responsible, if its staff is exposed to

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such infection diseases while Providing Services for management of COVID Care Centre & Isolation Hospital.

g. Providing insurance cover to staff will be the responsibility of the Selected Agency.

3.4.3. Facilities and Management of Premises

- a. The COVID Care Centre & Isolation Hospital under consideration should be made fully equipped with equipment required to undertake treatment of confirmed asymptomatic COVID-19 patients in line with government guidelines released time to time. The equipment list shall be approved by CMHO, Raipur and the selected agency shall provide all the equipment required to undertake the scope of work under this Eol. In this case, the CMHO Raipur's decision shall be final and binding on the Selected agency.
- b. The COVID Care Centre & Isolation Hospital under consideration should be provided with necessary resources (staff / equipment) for carrying on treatment on regular basis
- c. The Selected agency will be responsible for evaluation and clinical management of patients including medicine and consumables.
- d. The selected agency will look after Diet and its management : Three-time meal with a serving of fruit and milk-tie up can be done and it must be provided in environment friendly disposables. The selected agency shall get the approval of meal plan from CMHO on quarterly basis.
- e. The selected agency will look after Laundry management as per infectious control guidelines-pre-treatment, washing, drying etc. in premises only.
- f. The selected agency will look after bed management as cot, mattress, sheet etc.
- g. The selected agency will look after Operation & Management of 250 Bedded COVID Care Centre & Isolation Hospital at Raipur. The number of beds may be increased or decreased as per requirement.
- h. Authority may add more COVID Care Centre(s) at other locations in Raipur at the same rates discovered in this EOI in the scope of Selected Service Provider.
- i. Selected agency will manage Security provisions & bio waste management.
- j. The selected agency will look after Housekeeping services i.e. Quarantine facility management for staff as per quarantine guidelines by MoHFW. Staff must be instructed and trained by the selected agency for the same.
- k. The provision of IT peripherals, report printing and stationery shall remain the responsibility of the Selected Agency;
- l. It is the responsibility of the Selected Agency to Disposal of hazardous waste such as used syringes, needles, Band-Aids, PPE kits, cotton and bottles etc. generated after usage;
- m. All the maintenance, cost of equipment will be borne by the Selected Agency.
- n. It is the responsibility of the Selected Agency to arrange Consumables and all other equipment, resources required to fulfil its scope of work under this Eol;
- o. The preventive maintenance (PM) and corrective maintenance (CM) of the medical and IT equipment shall be the responsibility of the Selected Agency
- p. Providing insurance cover to equipment etc. will be the responsibility of the Selected Agency

3.4.4. Adherence to guidelines / rules / regulations

- a. As pandemic is in its mid where guidelines will keep evolving and revising therefore the Providers are expected to align with the updated guidelines from MoHFW-<https://www.mohfw.gov.in/pdf/ Resources-Hospital section, Guidelines and State Guidelines>.

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- b. All the activities and procedures that are to be implemented under this Eol should be mandatorily comply with the norms prescribed by ICMR or Other Competent Government Authority in India regarding COVID-19 pandemic;
- c. Detailed operating procedures set forth by ICMR or Other Competent Government Authority shall be followed by the health worker engaged for the operation under this contract;
- d. Requirements of any Act promulgated by the Central/State Law will have to meet by the selected agency.
- e. License and Accreditation, if required, shall be obtained before operationalisation of the COVID Centre (if any), Biomedical waste (BMW) Authorization and other necessary compliances shall be followed as per act, rules and guidelines prescribed by relevant authority. For obtaining such licences, authorization and registration Selected Agency will make available all necessary goods, equipment, services etc. No separate payment will be paid to Selected Agency for the same;
- f. All the guidelines related to COVID-19 issued by Govt of India/ICMR/State Govt., has to be strictly adhered to by the Selected Agency.
- g. The Selected Agency shall comply with all provisions of Minimum wages Act and other applicable labor laws;
- h. The selected agency should follow MoHFW discharge policy or guidelines laid down by state for setting discharge criteria of patients.

3.4.5. Data Protection, Information & Reporting Requirements

- a) The Selected Agency shall maintain health reports and other data in digital form;
- b) The Selected Agency will also comply with confidentiality and privacy laws including patient details;
- c) The Selected Agency shall be responsible for storage of all reports of all patients and medical record done by the Selected Agency for a period of One year. In case of change of Selected Agency for any reason, the stored data must be transferred to the new provider for continuation of storage;

3.4.6. Other Institutional Requirements

- a) The services provided shall be free of cost, for which no-fee receipt is to be issued in duplicate and at the end of month these receipts will be submitted to the CMHO, Raipur at the time of payment;
- b) The Selected Agency shall not sell or transfer any proprietary right or entrust to any other third party for Providing Services for management of COVID Care Centre & Isolation Hospital.
- c) All the operational cost related to functioning of equipment, human resource and consumables at the COVID Care Centre or Isolation Hospital and its safe transportation shall be borne by Selected Agency;
- d) With regards to the doubtful observations, a repeat investigation will be carried out at the cost of the Selected Agency;
- e) Services at COVID Care Centre & isolation Hospitals are free for patients and referral of patients, if required, shall be in accordance with the consent and guidelines issued by CMHO, Raipur. Any violation of the same may lead to cancellation of the agreement of Selected Agency and decision of CMHO, Raipur shall be final in this matter;
- f) Selected Agency and its staff shall be solely responsible for any misconduct, damage, wilful commission or omission of any services which are not listed in this Eol or anything which goes against the spirit of free, fair and ethical practice of patient care;

3.4.7. Responsibilities of the Authority will be limited to-

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- a) Electricity bill to be borne by authority.
- b) Installing CCTV, TV for patients and daily operations.
- c) Technician-electrician-plumber (as and when required).

3.4.8. Critical Care Unit- Although the current EOI is limited to the scope as mentioned above, there may be possibility of requirement for setting up of ICU in Hospital, which will be decided as per critical patient load. It can be taken up later in mutual agreement with the selected agency.

3.5 Payment Schedule

- a) The disbursement/release of funds by the CMHO, RAIPUR to Selected Agency would be on Monthly basis and, at the start of services; payment against 25% beds will be made to Selected Agency as an advance which will be adjusted in the subsequent month's billing.

3.6 Period of Agreement

The duration of the agreement will be **6 (Six) months**. The agreement may be further extended for a period as per the requirement of CMHO, RAIPUR, on the same prevailing rates and no escalation shall be applicable on the basis of satisfactory performance and to the concurrence of both the parties. CMHO, RAIPUR has power to terminate or extend the agreement based on following:

- a) Not following/Following updated COVID 19 Guidelines and Discharge Policy laid down by Authority.
- b) Not following/Following quarantine measures for Staff.
- c) As per Clause of termination.

3.7 Penalty

In case, the selected Service Provider fails to provide health care services as per the agreement and/or if incomplete services are offered or quarantine facilities not provided to staff than 10% of claim amount will be recovered from the Service Provider.

3.8 Monitoring & Evaluation

- a) The performance will be reviewed by the Nodal officer designated by CMHO, Raipur.
- b) In the absence of any specific provision in the agreement, the issue will be decided on mutual agreement.

3.9 Use of Authority's asset and its Transfer

The selected agency shall use the healthcare centre building or premises solely for the purpose of the providing secondary treatment and health care activities for asymptomatic COVID-19 positive patients only. Upon the completion, expiry of agreement period, Selected Agency will hand over the site and assets to the Authority, in good operable condition without any fail.

4 General Information

4.1 Scope of Application

- a. CMHO, Raipur intends to receive Applications from eligible entities for the project.
- b. The Applicant shall submit its application in the form and manner specified in this Eol. The interested agencies shall participate in the bidding process as per this Eol.

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The successful bidder emerging from such selection process shall be required to enter into an agreement with CMHO, Raipur.

4.2 Eligible Applicants

- a. The Applicants participating in this Eol can be a single entity only any kind of a consortium or joint venture is not allowed. For participation in the Eol and submitting interests, the Applicants should be a Private entity.
- b. An Applicant who is under a declaration of ineligibility by Government of Chhattisgarh, or any other Government authority in India at the date of submission of the Interest or during evaluation of Eols shall be disqualified. All Applicants shall provide such evidence of their continued eligibility satisfactory to CMHO, Raipur as it shall reasonably request.
- c. The Applicant shall be a valid legal entity duly incorporated or registered as per the country of its incorporation / registration. It shall be validly existing and duly organized. It shall be legally competent to enter into contracts as per prevailing Indian law. The Applicant, if a resident of India, may be either:
 - i. An Applicant can be a company incorporated under the Indian Companies Act, 1956 (ii) a trust registered under the Indian Trusts Act, 1882 or the Bombay Public Trusts Act, 1950 (or other applicable laws) or (iii) a society registered under the Societies Registration Act, 1860 (or other applicable laws) or (iv) a not-for-profit company incorporated under Section 8 of the Indian Companies Act, or (v) a Partnership firm registered under The Partnership act, 1932 or the Limited Liability Partnership (LLP) incorporated under Limited Liability Partnership Act, 2008 Government of India or (vi) A sole Proprietorship firm.
- d. Any entity, which has earlier been barred by CMHO, Raipur or any state government agency of Chhattisgarh from participating in its tender/bidding process, would not be eligible to submit an Eol, if such bar would subsist as on the last date of submission of Eol.

4.3 Criteria for Evaluation

- a. **Following Technical Eligibility Criteria must be satisfied by the Applicant to be eligible:**
 - i. Experience in managing multispecialty Hospital with at least 50 beds located anywhere in India. (proof of experience to be provided in form of Govt. Certificates)
 - ii. At least two MD medicine/pulmonology must be available (on call) with the hospital (photocopies of MCI registration to be provided).
 - iii. Resident-MBBS at least 3, rest can be mix of Aayush/ RMA/ Dentist (photocopies of registration to be provided).
 - iv. At least 20 nursing staff must be employed with hospital. (list to be provided)
 - v. Other paramedical and housekeeping staff at least be 20. (list to be provided)

4.4 Number of Applications

Each Applicant shall submit only one (1) Application for the Project. Any Applicant, who submits or participates in more than one Application for the engagement will be disqualified.

4.5 Acknowledgement by the Applicant

- a. It is desirable that each Applicant submits its Application after collection of required information and analysis, or any other matter considered relevant by it.
- b. It would be deemed by submission of the Application that the Applicant has:
 - i. Made a complete and careful examination of the Eol Document;

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- ii. Applicants have submitted their respective Interests after understanding the city's COVID19 situation and ascertaining for themselves the conditions, at their own expense.
- iii. Received all relevant information requested from CMHO, Raipur; and
- iv. CMHO, Raipur shall not be liable for any mistake or error on the part of the Applicant in respect of the above.

5 Instructions to the Applicants

The purpose of this document is to identify potential and experienced medical care providers to provide services described in Scope of Work and Responsibility of Selected Agency. The CMHO, Raipur, invites reputed firms to submit their Applications for the Project in accordance with conditions and manner prescribed in this Expression of Interest (Eol) document.

5.1 Availing Eol Documents

The Eol Document can be downloaded from the website: <https://raipur.gov.in/> up to the date and time mentioned in the Eol Notice.

The selection of Agency shall be carried out through scrutiny of application submitted in offline format as per EOI document.

5.2 Completeness of the Eol Response

Applicants are advised to study all instructions, forms, terms, requirements and other information in the Eol documents carefully. Submission of Interests shall be deemed to have been done after careful study and examination of the Eol document with full understanding of its implications. The response to this Eol should be full and complete in all respects. Failure to furnish all information required by the Eol document will be at that Applicant's risk and may result in rejection of their Interests.

All proposals will be evaluated by an Evaluation Committee set up by CMHO, Raipur. Incomplete proposals or proposals that fail to follow the submission guidelines will not be considered for review. Proposals may be judged non-responsive and removed from further consideration if any of the following occur:

- a. The proposal is not received timely in accordance with the terms of this document.
- b. The proposal is not adequate to form a judgment by the reviewers.

5.3 Eol Preparation Cost

The Applicant is responsible for all costs incurred in connection with participation in this process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of its Application, in providing any additional information required by CMHO, Raipur to facilitate the Application process. CMHO, Raipur will in no case be responsible or liable for those costs, regardless of the conduct or outcome of Eol process. All materials submitted by the Applicant shall become the property of CMHO, Raipur and may be returned at its sole discretion.

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5.4 Sealing, marking and submission of Eoi

- a. Applicant will have to submit their proposals (Technical documents and financial proposal, both in separate envelopes) in hardcopies and the same will be accepted on or **before 31-07-2020, 05:00. PM.**CMHO, Raipurwon't be responsible for any postal delays.
- b. The Application including supporting documents and its duplicate shall be typed or written in indelible ink and the Applicant shall initial each page. All the alterations, omissions, additions, or any other amendments made to the Applicant shall be initialled by the Authorised Signatory of the Applicant.
- c. Applicant should fill in information in prescribed formats as mentioned in the Eoi.The Applicants shall submit all supporting documents in the format as prescribed in the Eoi Document along with suggested documentary evidence with the Application.
- d. The Application shall include the following requisite documents and necessary supporting documents as specified in Annexure B,Schedule 1-2 which contains –
 - i. Details of the Firm
 - ii. Project Details
- e. The bidder is required to furnish adequate documentary evidence in support of compliance of eligibility criteria along with the proposal.
- f. References including names & mobile number of signing authority, organization, and contact information has to be provided with application.
- g. Applicants should seal and submit the bid as per clause 1 of this Eoi.Bidder has to sign each and every page of the application submission document. No page of the document should be changed. In case not complied with the offer, is likely to be rejected.
- h. If the envelopes are not sealed and marked as instructed above, the CMHO, Raipurassumes no responsibility for the misplacement or premature opening of the contents of the application and consequent losses, if any suffered by the Applicant.
- i. Each page of the above should bear the initials of the Applicant along with the seal of the Applicant in token of confirmation of having understood the contents
- j. The Application must be direct, concise, and complete. CMHO, Raipurwill evaluate Applicant's proposal based on its clarity and completeness of its response to the requirements of the project as outlined in this Eoi. CMHO, Raipurreserves the right to accept or reject any or all the Applications without assigning any reason.
- k. No change in/or supplementary information shall be accepted once the proposal is submitted. However, the CMHO, Raipurreserves the right to seek additional information and/or clarification from the applicant, if found necessary, during the course of evaluation of the proposal. Non submission, incomplete submission or delayed submission of such additional information or clarifications sought by CMHO, Raipurmay be a ground for rejecting the proposals.

5.5 Late Proposal for Eoi

Eoi response not reaching on or before the specified time limit will not be accepted.

5.6 Language of Eoi

The responses prepared by the Applicant and all correspondence and documents relating to the Eoi exchanged by the Applicant and CMHO, Raipur, shall be written in English language.

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Any printed literature furnished by the Applicant in another language shall be accompanied by a notarized English translation, in which case, for purposes of interpretation of the Eoi, the English translation shall govern.

If any supporting documents submitted are in any language other than English, translation of the same in English language is to be duly attested and get notarized by the Applicant.

Details to be mentioned exactly on sealed Envelope	
Eoi REF: <u>CMHO/2020/Covid19/</u> , Expression of Interest (Eoi) Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur."	To, Chief Medical & Health Officer (CMHO) CMHO Office, Raipur, Chhattisgarh
Last date of Submission: On or before 05:00 PM, 31/07/2020 (Bid Due Date)	

5.7 Evaluation of Eoi

- a) The application/proposals will be evaluated as per the criteria specified in this document. However, within the broad framework of the evaluation parameters as stated in the document, the CMHO, Raipur, Chhattisgarh reserves the right to make modifications to the stated evaluation criteria, which would be uniformly applied to all the applicants.
- b) CMHO, Raipur may optionally invite Applicants to make a presentation on their Project Concept as part of the Eoi Process. CMHO, Raipur may require verbal/written clarifications from the Applicants to clarify ambiguities and uncertainties arising out of the information submitted.

5.8 Financial Proposal:

- a) The applicant is required to quote per day per patient rate.
- b) Cost quoted will be inclusive of all cost related to medicine, consumables, PPE, including expenses, overheads, service charges and profits inclusive of applicable taxes.
- c) The ceiling rate per bed per day has been fixed as Rs. 1,200/- beyond which the rates will not be considered.
- d) Considering the emergency situation pandemic situation even if Single Applicant applies, the Proposal may be opened, concluded and operationalized.
- e) The selected agency will operationalize the said hospital within 10 days from the date of issue of work order.
- f) It is the sole discretion of State Authority on deciding on Selected Agency selection and adoption which will be the final decision.

5.9 Right to cancel the EOI Process

- a. Notwithstanding anything contained in this EOI Document, CMHO, Raipur reserves the right to accept or reject any Application or to annul the Shortlisting Process or reject all

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Applications at any time, without assigning any reasons thereof and without any liability or any obligation, of any nature whatsoever, for such rejection or annulment.

- b. CMHO, Raipur reserves the right to reject any or all applications or proposals or any part of same; to award a contract(s) other than to the lowest proposal, and to use the accepted proposal as the basis and point of departure for final contract negotiations; to waive irregularities and/or informalities; and to make any decisions which CMHO, Raipur deems to be in its own best interest.
- c. CMHO, Raipur reserves the right to reject any Application if:
 - i. At any time, a material misrepresentation has been made or discovered;
 - ii. The Applicant does not respond promptly and diligently to requests for additional information or clarification required for evaluation of the Application.
- d. CMHO, Raipur may cancel this EOI process at any stage without assigning any reasons whatsoever and will not be liable to compensate any Applicant on any grounds whatsoever. The Applicants shall not be entitled to refund of cost incurred for the preparation of documents or other costs if any in case the EOI is cancelled for whatsoever reason or without assigning any reason.

5.10 Amendment of EOI Document

- a. At any time prior to the Bid Due Date, CMHO, Raipur may, for any reason, whether at its own initiative or in response to clarifications requested by an Applicant, modify the EOI Document by the issuance of Addenda posted on the website: <https://raipur.gov.in/>
- b. In order to provide the bidder a reasonable time to examine the Addendum, or for any other reason, CMHO, Raipur may, at its own discretion, extend the Application Due Date.

5.11 Additional Information

- a. The selected bidder should be ready to enter into the MOU/Agreement in the judicial paper with the CMHO, Raipur within 5 days of the issuance of LoA from the CMHO, Raipur, failing to do so will result in denial of the offer and the CMHO, Raipur will proceed further to offer contract to the next suitable bidder.
- b. The Medical Director or Hospital Administrator as given by the applicant in the eligibility details and technical proposal should not change during the tenure of the contract.
- c. The CMHO, Raipur reserves the right to cross verify all the documents submitted by the Bidder along with the Eoi. In case, any variation arises, the CMHO, Raipur reserve the right to withdraw the LoA/Agreement/Work order.

6 ARBITRATION

- I. If the parties fail to resolve their dispute or difference by such mutual consultations within fifteen days of commencement of consultations, then either of the parties may give notice to the other party of its intention to commence arbitration, as hereinafter provided. The applicable arbitration procedure will be as per the Arbitration and Conciliation Act 1996 of India. In that event, the dispute or difference shall be referred to the sole arbitration of an officer as the arbitrator to be appointed by the CMHO, Raipur. If the arbitrator to whom the matter is initially referred is transferred or vacates his office or is unable to act for any reason, he / she shall be replaced by another person appointed by CMHO, Raipur to act as Arbitrator.

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- II. Work under the Eoi shall, notwithstanding the existence of any such dispute or difference, continue during arbitration proceedings and no payment due or payable by the CMHO, Raipur to the Selected Agency shall be withheld on account of such proceedings unless such payments are the direct subject of the arbitration.
- III. Reference to arbitration shall be a condition precedent to any other action at law.
- IV. Venue of Arbitration: The venue of arbitration shall be Raipur, Chhattisgarh.
- V. Jurisdiction of Court: Legal proceedings if any, shall be subject to (Chhattisgarh) jurisdiction only and High Court, Chhattisgarh.
- VI. The decision of sole Arbitrator appointed by CMHO, Raipur shall be final and binding on both the parties.

7 TERMINATION

- I. The CMHO, Raipur may, by a notice in writing terminate the agreement if the Selected Agency fails to perform any of his obligations including carrying out the services, provided that such notice of termination: -
 - a) Shall specify the nature of failure, and
 - b) Shall request remedy of such failure within a period not exceeding 15 days after thereceipt of such notice.
 - c) After three notices the services will be terminated.
- II. CMHO, Raipur may terminate the agreement, or terminate the provision of any part of the Services, by written notice to the Selected Agency with immediate effect if the Selected Agency is in default of any obligation under the agreement, where
 - a) the default is not capable of remedy; or
 - b) the default is a fundamental breach of the Agreement
- III. If CMHO, Raipur terminates the agreement due to default of selected agency and makes other arrangements for the provision of the Services, it shall be entitled to recover from the selected agency any loss that had to be incurred due to such sudden termination of agreement.
- IV. Both the parties agree that no further payment would be made to the selected agency, even if due till settlement of anticipated loss as a result of premature termination of the agreement.
- V. CMHO, Raipur reserves the right to terminate the agreement without assigning any reason if services of the management of COVID care Centre & Isolation Hospital create serious adverse publicity in media and prima facie evidence emerges showing negligence of the Selected Agency. The Selected Agency shall indemnify CMHO, Raipur its officers, staff, consultant etc. from any loss, damage or liability of property and life due to negligence of the Selected Agency and the Selected Agency shall be solely responsible for such any loss, damage and liability.

Expression of Interest (Eoi) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

Expression of Interest (Eol) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

Annexure- A, Letter Comprising the Eol

Dated: [●]

To,

Chief Medical & Health Officer (CMHO),
CMHO Office, Raipur Chhattisgarh
Website: <https://raipur.gov.in/>

Sub:Expression of Interest (Eol) Selection of Agency for "Providing Services for management of COVID Care Centre & Isolation Hospital at Raipur"

Dear Sir,

With reference to your Eol document dated _____¹, I/we, having examined the Eol document and understood its contents, hereby submit my/our Bid for the aforesaid project.

1. The Eol is unconditional and unqualified.
2. I/ We acknowledge that the Authority will be relying on the information provided in the proposal document and the documents accompanying such proposal for selection of the Agency for the aforesaid project, and we certify that all information provided in the proposal and in Annexes is true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying such proposal are true copies of their respective originals.
3. This statement is made for the express purpose of our selection as an Agency for the management of the aforesaid Project.
4. I/ We shall make available to the Authority any additional information it may find necessary or require supplementing or authenticate the proposal.
5. I/ We acknowledge the right of the Authority to reject our proposal without assigning any reason or otherwise and hereby waive to the fullest extent permitted by applicable law our right to challenge the same on any account whatsoever.
6. I/ We certify that in the last three years have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award, nor been expelled from any project or contract by any public authority nor have had any contract terminated by any public authority for breach on our part.
7. I/ We declare that:
 - (a) I/ We have examined and have no reservations to the Eol Documents, including any Addendum issued by the Authority;
 - (b) I/We have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, in respect of any tender or Eol or request for proposal issued by or any agreement entered into with the Authority or any other public sector enterprise or any government, Central or State; and
 - (c) I/ We hereby certify that we have taken steps to ensure that in conformity with the provisions of the Eol document, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice and;

¹All blank spaces shall be suitably filled up by the Bidder to reflect the particulars relating to such Bidder

Expression of Interest (Eol) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

8. I/ We understand that you may cancel this Process at any time and that you are neither bound to accept any Application that you may receive nor to invite the Applicants to Bid for the Project, without incurring any liability to the Applicants, in accordance with the Eol document.
9. I/ We believe that we satisfy(s) the Technical Capacity criteria and meet(s) all the requirements as specified in the Eol document and are/ is qualified to submit a bid.
10. I certify that in regard to matters other than security and integrity of the country, we have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory authority which could cast a doubt on our ability to undertake the Project or which relates to a grave offence that outrages the moral sense of the community.
11. I further certify that in regard to matters related to security and integrity of the country, we have not been charge-sheeted by any agency of the Government or convicted by a Court of Law.
12. I/ We further certify that no investigation by a regulatory authority is pending either against us or against our CEO or any of our Directors/ Managers/ employees.
13. I/We further certify that we are not barred by the Central Government/ State Government or any entity controlled by it, from participating in any project and no bar subsists as on Bid Due Date
14. I/ We undertake that in case due to any change in facts or circumstances during the Eol Process, we are attracted by the provisions of disqualification in terms of the provisions of this Request for Proposal; we shall intimate the Authority of the same immediately.
15. I/ We hereby irrevocably waive any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the Authority in connection with the Eol process, or in connection with the selection/ Bidding Process itself, in respect of the above-mentioned project and the terms and implementation thereof.
16. I/ We agree and undertake to abide by all the terms and conditions of the Eol document.

In witness thereof, I/we submit this Bid under and in accordance with the terms of the Eol document.

Date: Yours faithfully,

Place: (Signature, name and designation of the Authorised signatory)
Name and seal of Applicant

Expression of Interest (Eoi) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

Annexure- B, Formats for submission of Expression of Interest

Schedule 1: Details of the Firm and Technical Capacity

Name of the Firm	
Registered office	
Registration as per Clause 4.3(a)	
Postal address	
Tel./Fax/e-mail	
Type of Firm	
Details of registration of firm / company etc.	
Authorized Signatory Name: Designation: Qualification: With the company since: Line of experience/ expertise:	
Submit the Audit account details for the last three financial years (2016-17, 2017-18, 2108-19)	
Copy of PAN, GST registration, certificate, contractor/patent registration should be submitted	

**Signature of Authorized Representative*²
(with seal)**

Note: Attached certified copies of relevant documents with this form only

² by a person having necessary authorization /power of attorney to do so on behalf of firm/company

Expression of Interest (Eoi) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

Schedule2: Projectdetails

Details of the Applicant's minimum eligibility criteria

- A. Experience in managing multispecialty Hospital with at least 50 beds located anywhere in India. (proof of Experience to be provided in form of Govt. Certificates)**
- B. At least two MD medicine/pulmonology must be available (on call) with the hospital (photocopies of MCI registration to be provided, list to be provided).**
- C. Resident-MBBS at least 3, rest can be mix of Aayush/ RMA/ Dentist (photocopies of registration to be provided, list to be provided for all).**
- D. At least 20 nursing staff must be employed with hospital. (list to be provided).**
- E. Other paramedical and housekeeping staff at least be 20. (list to be provided)**

**Signature of Authorized Representative
(with seal)**

Expression of Interest (Eoi) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

Annexure C- Power of Attorney for signing of Bid

(To be executed on a Stamp Paper)

Know all men by these presents, We..... (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorise Mr/ Ms (name), son/daughter/wife of and presently residing at, who is presently employed with us and holding the position of, as our true and lawful attorney (hereinafter referred to as the "Attorney") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Bid for the Selection of Agency for "**Providing Services for management of COVID Care Centre & Isolation Hospital at Raipur**"(hereinafter referred to as "the **Project**") proposed or being developed by the CMHO, Raipur., Chhattisgarh (the "**Authority**") including but not limited to signing and submission of all bids and other documents and writings, participate in pre-bids and other conferences and providing information/ responses to the Authority, presenting us in all matters before the Authority, signing and execution of all contracts including the Lease cum development Agreement and undertakings consequent to acceptance of our bid, and generally dealing with the Authority in all matters in connection with or relating to or arising out of our bid for the said Project and/ or upon award thereof to us and/or till the entering into of the Lease cum development Agreement with the Authority.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE,....., THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS DAY OF2.....

For

(Signature, name, designation and address)

Witnesses:

- 1.
- 2.

(Notarised)

Person identified by me/ personally appeared before

Expression of Interest (Eoi) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

me / signed before me/ Attested / Authenticated*

(* Notary to specify as applicable)

(Signature, Name and Address of the Notary)

Seal of the Notary

Registration Number of the Notary

Date : _____

Accepted

.....

(Signature)

(Name, Title and Address of the Attorney)

Notes:

- *The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.*
- *Wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a board or shareholders' resolution/ power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.*
- *For a Power of Attorney executed and issued overseas, the document will also have to be legalised by the Indian Embassy and notarised in the jurisdiction where the Power of Attorney is being issued. However, the Power of Attorney provided by Bidders from countries that have signed the Hague Legislation Convention 1961 are not required to be legalised by the Indian Embassy if it carries a conforming Appostille certificate*

Expression of Interest (Eoi) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

Annexure- D - Financial Proposal

**(On the Letterhead of the Hospital
To be submitted in separate envelope)**

Dated:

From:

[Name of Hospital]

[Full Address of Hospital]

To,

Chief Medical & Health Officer (CMHO)

CMHO Office Raipur, Chhattisgarh

Website: <https://raipur.gov.in/>

Sub Financial Proposal for Selection of Agency for "Providing Services for management of COVID Care Centre & Isolation Hospital at Raipur"

Dear Sir,

1. With reference to your Eoi document dated, I/we, having examined the Eoi Documents and understood their contents, hereby submit my/our Bid for the aforesaid Project. The Bid is unconditional and unqualified.
2. I/We declare that we have read and understood and that we accept all clauses, conditions and any addendum thereof, and descriptions of the document without any change, reservations and conditions.
3. I/We have carefully examined and conform to all the parts of the document and have obtained all the requisite information affecting this proposal and am/are aware of all conditions and difficulties likely to affect the execution of the agreement.
4. I/ We acknowledge that the Authority will be relying on the information provided in the Bid and the documents accompanying the Bid for selection of the Agency for the aforesaid Project, and we certify that all information provided therein is true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying the Bid are true copies of their respective originals.
5. This statement is made for the express purpose of our selection as Agency for the Operation and maintenance of the aforesaid Project.
6. I/ We shall make available to the Authority any additional information it may find necessary or require to supplement or authenticate the Bid.
7. I/ We acknowledge the right of the Authority to reject our Bid without assigning any reason or otherwise and hereby waive, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.
8. I/ We certify that in the last three years, I/we have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award, nor been expelled from any project or contract by any public authority nor have had any contract terminated by any public authority for breach on our part.
9. I/ We declare that:

Expression of Interest (Eol) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

- a) I/ We have examined and have no reservations to the Eol Document, including any Addendum issued by the Authority; and
 - b) I/ We do not have any conflict of interest; and
 - c) I/ We have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, in respect of any tender or request for proposals issued by or any agreement entered into with the Authority or any other public sector enterprise or any government, Central or State; and
 - d) the undertakings given by us along with the Bid in response to the Eol for the Project were true and correct as on the Bid Due Date and I/we shall continue to abide by them.
10. I/ We understand that you may cancel the Bidding Process at any time and that you are neither bound to accept any Bid that you may receive nor to invite the Bidders to Bid for the Project, without incurring any liability to the Bidders.
 11. I/ We declare that I/we/ or our Associates are not a Member of any other Bidders submitting a Bid for the Project.
 12. I/ We certify that in regard to matters other than security and integrity of the country, I/we or our Associates have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory authority which could cast a doubt on our ability to undertake the Project or which relates to a grave offence that outrages the moral sense of the community.
 13. I/ We further certify that in regard to matters relating to security and integrity of the country, I/we or our Associates have not been charge-sheeted by any agency of the Government or convicted by a Court of Law.
 14. I/ We further certify that no investigation by a regulatory authority is pending either against us or against our Associates or against our CEO or any of our directors/ managers/ employees.
 15. I/ We acknowledge and agree that in the event of a change in control of an Associate whose Technical Capacity was taken into consideration for the purposes of short-listing and qualification under and in accordance with the Request for Qualification cum Proposal, I/We shall inform the Authority forthwith along with all relevant particulars and the Authority may, in its sole discretion, disqualify us or withdraw the Letter of Award, as the case may be.
 16. I/We further acknowledge and agree that in the event such change in control occurs after signing of the Agreement, it would, notwithstanding anything to the contrary contained in the Agreement, be deemed a breach thereof, and the Agreement shall be liable to be terminated without the Authority being liable to us in any manner whatsoever.
 17. I/ We hereby irrevocably waive any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the Authority in connection with the selection of the Bidder, or in connection with the Bidding Process itself, in respect of the above mentioned Project and the terms and implementation thereof.
 18. In the event of my/ our being declared as the Selected Bidder, I/we agree to enter into a Agreement with CMHO, Raipur within 5 days of issuing the LOA. We agree not to seek any changes in the aforesaid draft and agree to abide by the same.
 19. I/ We have studied all the Bidding Documents carefully and also surveyed the project site. We understand that except to the extent as expressly set forth in the Agreement, we shall have no claim, right or title arising out of any documents or information provided to

Expression of Interest (Eol) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

us by the Authority or in respect of any matter arising out of or relating to the Bidding Process including the award of Project.

20. The documents accompanying the Bid, as specified in the clause 4.3 of Eol document, have been submitted in a separate envelope and marked as "Qualification Proposal".
21. I/ We agree and understand that the Bid is subject to the provisions of the Bidding Documents. In no case, I/we shall have any claim or right of whatsoever nature if the Project is not awarded to me/us or our Bid is not opened or rejected.
22. The cost per day per patient has been quoted by me/us after taking into consideration all the terms and conditions stated in the Eol, our own estimates of costs and after a careful assessment of the site and all the conditions that may affect the project cost and implementation of the Project.
23. I/We hereby propose to implement the project as described in the document in conformity with the conditions of agreement and the technical aspects as indicated in this document.
24. I/we have signed all the pages of the document.
25. I/ We agree and undertake to abide by all the terms and conditions of the Eol document.
26. I/ We shall keep this offer valid for 180 (one hundred and eighty) days from the Bid Due Date specified in the Request for Qualification cum Proposal.
27. I/ We hereby submit the following Bid for undertaking the afore said Project in accordance with the Bidding Documents:
28. I/We hereby submit our Financial Proposal for the captioned project. If the project is awarded to us, we seek following payments from CMHO, Raipur as per the terms given in the Eol Document.

I/We seek Charges according to the table below:

Sr. No.	Services	Cost Per Day Per Patient (INR) In Numbers	Cost Per Day Per Patient (INR) In Words
1	Providing Services for management of COVID Care Centre & Isolation Hospital at Raipur		

- a) The Charges quoted by us include all our obligation to operate & maintain the Project as per this Eol.
- b) The Charges quoted by us shall include Medical/Paramedical and other related staff for providing services and will ensure that these personnel are always available at the pre-decided timings and all other expenses required to operate & maintain the Project as per Scope of work under this Eol.**
29. I/ we agree that my / our Financial Proposal shall remain valid for a period of 180 (one hundred and eighty) days from the Bid Due Date prescribed for submission of Proposal.
30. I / we confirm that our Financial Proposal is unconditional and that we accept all terms and conditions specified in the Eol.
31. I/we agree to be bound by this offer if we are the Selected Bidder for the aforementioned Project.
- 32. I/ We acknowledge the right of the Authority to additionally hire other agencies (health service provider) as stipulated in clause 3.3 of this Eol. I/We hereby waive, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.**

Expression of Interest (Eoi) for Selection of Agency for "Providing Services for management of COVID care Centre & Isolation Hospital at Raipur"

In witness thereof, I/we submit this Bid under and in accordance with the terms of the Eoi document.

Yours faithfully,

Date: (Signature, name and designation of the Authorised signatory)
Place: Name and seal of Bidder