

Chandigarh Right to Service Commission
(Chandigarh Administration)

Nagar Yojana Bhavan, C- Wing, Sector 18-A, Madhya Marg, Chandigarh -160018
Phone No. 0172- 5171500, 2700018 email: chd.rtsc@chd.nic.in
website: rtsc.chd.gov.in

No. MS/CRTSC/2020/196

Dated:- 22/10/2020

To

- 1 The Commissioner
Municipal Corporation
Chandigarh
- 2 The Deputy Commissioner
U.T., Chandigarh
- 3 The Estate Officer
U.T., Chandigarh
- 4 The Deputy Commissioner
(Registering & Licensing Authority)
U.T., Chandigarh
- 5 The Labour Commissioner
U.T., Chandigarh
- 6 The Director Agriculture
U.T., Chandigarh
- 7 The Commissioner
Excise & Taxation Department
U.T., Chandigarh
- 8 The Director Food & Supplies and
Consumer Affairs & Legal Metrology
U.T., Chandigarh
- 9 Chief Executive Officer
Chandigarh Housing Board
Chandigarh
- 10 The Director AYUSH
Chandigarh Administration
- 11 ^{Chief}
The Conservator of Forests
U.T., Chandigarh
- 12 The Senior Superintendent of Police
U.T., Chandigarh
- 13 The Director (Transport) and
Divisional Manager (CTU)
Chandigarh Administration

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- 14 The Director
Social Welfare
Chandigarh Administration
15. The Managing Director
Women and Child Development
Chandigarh Administration
16. The Managing Director
Scheduled Castes, Backward Classes & Minorities
Financial & Development Corporation Limited
- 17 The Director Higher Education
U.T., Chandigarh
18. The Director School Education
U.T., Chandigarh
- 19 The Director Sports
U.T., Chandigarh
- 20 The Director
Animal Husbandry & Fisheries
U.T., Chandigarh
- 21 The Secretary
State Transport Authority
Chandigarh Administration
U.T., Chandigarh
- 22 The Zila Sainik Welfare Officer
U.T., Chandigarh
- 23 The Director
PEC, U.T., Chandigarh
- 24 The Director Health & Family Welfare
Chandigarh Administration
- 25 The Director Principal
GMCH- 32
Chandigarh
- 26 The Chief Architect
Urban Planning
U.T., Chandigarh
- 27 The Chief Engineer
U.T., Chandigarh
- 28 The Regional Employment Officer
Regional Employment Exchange
U.T., Chandigarh

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Subject: Notification of the Public Services: Follow-up action for implementation of the Right to Service Act

Sir/ Madam,

I am to invite your kind attention to the Chandigarh Administration's Notification No.28/67/1IH (11)-2020/10872 dated 08.10.2020 whereby 486 public services being provided by 28 departments of the Administration have been brought within the purview of Right to Service Act in the UT of Chandigarh. The said notification also includes detail with regard to names of the services, the designated officers who shall be responsible for providing these services and the first & second appellate authorities before whom citizens can file appeal against the designated officer if the service is not provided within the given time limit or is deficient in any manner.

2. With the notification of the public services, the Right to Service Act has become fully operational in the UT of Chandigarh, this means that now public have got a right to get these services within the given time limits, and if a government official does not provide any of these services within the stipulated time limit, he/she can be held accountable for the same. For any lapses in this regard, not only penalty can be imposed, but disciplinary action can also be initiated against him/her.

3. I am further to say that as per provisions of Section 11 of the Right to Service Act as well as Rule 8 of the Chandigarh Right to Service Rules 2019, it is mandatory for all the departments to upload the list of public services notified by the Chandigarh Administration (Notification No. 28/671-IH(11)-2020/10872 dated 08.10.2020) on their official websites. In this regard, it may be worth-adding that for facilitation of the public, copy of the Right to Service Act (Government of India, Ministry of Home Affairs Notification No. GSR 1015(E) dated 14th August, 2017) as well as the Chandigarh Right to Service Rules 2019 (Chandigarh Administration's Notification No. 28/67/1-IH(11)-2019/15461 dated 11.10.2019) may also be uploaded on the websites.

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4. In view of the above, it is requested that copies of all the above mentioned 03 notifications may be downloaded from the Commission's website: rtsc.chd.gov.in by all the departments and thereafter uploaded on their respective official websites.

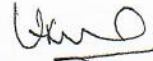
5. This issues with prior approval of the Commissioner, Chandigarh Right to Service Commission.

Yours faithfully



(Uma Shankar Gupta, PCS)
Member-Secretary

Copy is forwarded to all the Principal Administrative Secretaries/ Secretaries, Chandigarh Administration for kind information and necessary action.



(Uma Shankar Gupta, PCS)
Member-Secretary

From

**The Deputy Commissioner,
UT, Chandigarh,**

To

1. ~~The Sub Divisional Magistrate (Central),
U.T, Chandigarh.~~
2. The Sub Divisional Magistrate (South),
U.T, Chandigarh.
3. The Sub Divisional Magistrate (East),
U.T, Chandigarh.
4. The Registering & Licensing Authority,
U.T, Chandigarh.
5. The Sub Registrar,
U.T, Chandigarh.
5. All the branch Incharge,
O/o D.C, U.T, Chandigarh.

**Memo No.DC/EA/F-363/2020/
Chandigarh dated the**

**Subject:- Notification of the Public Services: Follow-up action for implementation
of the Right to Service Act.**

Reference on the subject cited above.

Please find enclosed herewith copy of letter no. MS/CRTSC/2020/196 dated
22.10.2020 received from Member Secretary, Chandigarh Right to Service Commission,
Chandigarh Administration for information and strict compliance.

**Endst No.DC/EA/F-363/2020/
Chandigarh, dated, the**

A copy of letter no. MS/CRTSC/2020/196 dated 22.10.2020 is forwarded to
the National Informatics Centre, Estate Office, UT, Chandigarh with a request to upload
necessary notification on the website of DC-Office and intimate the compliance of the same
to this office.

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18/11/2020
for **Deputy Commissioner,
U.T., Chandigarh.**

for **Deputy Commissioner,
U.T., Chandigarh.**

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